# **User Guide**

**MOBOTIX MOVE 20MP Multisensor IR Video Analytics Camera** 

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**MOBOTIX MOV**®

# **Table of Contents**

Table of Contents	2
Before You Start	5
Support	6
MOBOTIX Support	6
MOBOTIX eCampus	6
MOBOTIX Community	6
Safety Notes	7
Legal Notes	7
Overview	9
Features	10
Package Contents	
Dimensions	
Accessories for Multisensor Cameras	
Dimensions	15
Accessories for All Cameras	
Further Reading	20
Connection	21
Camera Cabling	22
Camera Connectors	23
microSD Card Slots	24
M.2 SSD Card Slot	24
Reset Button	24
Formatting Internal Storage Media	25
Connecting Power	25
Connecting Ethernet Cable	25
Connecting Audio and Alarm I/O	26
Installation	29
General Remarks	30
Camera Installation	30
Installing to a Ceiling or Wall Without Accessories	30
Installing the Camera With Accessories	31

Configuration	33
System Requirements for Operating the Camera	32
Accessing the Camera	
Setting the Video Resolution	
Default Resolution	36
Exporting/Importing Configuration Files	37
Menu Reference	39
The Camera Menu	
The "Home" Tab	41
Function Items on Home Page	42
The "System" Tab	45
System	45
Security	47
Network	54
DDNS	60
Mail	61
FTP	61
HTTP	61
MxMessageSystem	62
Events (Alarm Settings)	63
Storage Management	76
Recording	80
Schedule	81
File Location (Snapshots and Web Recording)	82
View Information	82
Factory Default	83
Software Version	84
Software Upgrade	84
Maintenance	85
The "Streaming" Tab	86
Video Configuration	87
Video Rotation	90
Video Text Overlay	91
Video ROI Encoding	92
Video OCX Protocol	93
Video Mask	93
Audio (Audio Mode and Bit Rate Settings)	94
The "Camera" Tab	96
Camera Selector	96

	Exposure	96
	White Balance	98
	Picture Adjustment	101
	Color Style	102
	IR Function	102
	Illumination	104
	Noise Reduction	104
	HDR Type	105
	Gamma HDR	105
	Digital Zoom	106
	Profile	106
	TV System	107
Т	he "Logout" Tab	108
Α	ppendix A: Installing UPnP Components	109
Α	ppendix B: Converting IP Addresses from Decimal to Binary	109
Α	ppendix C: List of Open/Closed IP Ports	110
	TCP Protocol	110
	UDP Protocol	111
Tec	hnical Support Information	113
T	echnical Specifications	114
D	ORI Specifications	121
	Turret Cameras	121

1

# **Before You Start**

This section contains the following information:

Support	6
Safety Notes	7
Legal Notes	7

## **Support**

## **MOBOTIX Support**

If you need technical support, please contact your MOBOTIX dealer. If your dealer cannot help you, he will contact the support channel to get an answer for you as quickly as possible.

If you have internet access, you can open the MOBOTIX help desk to find additional information and software updates.





## **MOBOTIX eCampus**

The MOBOTIX eCampus is a complete e-learning platform. It lets you decide when and where you want to view and process your training seminar content. Simply open the site in your browser and select the desired training seminar. Please visit www.mobotix.com/ecampus-mobotix.



## **MOBOTIX Community**

The MOBOTIX community is another valuable source of information. MOBOTIX staff and other users are sharing their information, and so can you.

Please visit **community.mobotix.com**.



## **Safety Notes**

- This camera must be installed by qualified personnel and the installation should conform to all local codes.
- This product must not be used in locations exposed to the dangers of explosion.
- Do not look directly into the infra-red LEDs that may be active on the product.
- Do not use this product in a dusty environment.
- Protect this product from moisture or water entering the housing.
- Install this product as outlined in this document. A faulty installation can damage the product!
- Do not replace batteries of the camera. If a battery is replaced by an incorrect type, the battery can explode.
- This equipment is not suitable for use in locations where children are likely to be present.
- External power supplies must comply with the Limited Power Source (LPS) requirements and share the same power specifications with the camera.
- When using a power adapter, the power cord shall be connected to a socket-outlet with proper ground connection.
- To comply with the requirements of EN 50130-4 regarding the power supply of alarm systems for 24/7 operation, it is highly recommended to use an uninterruptible power supply (UPS) for backing up the power supply of this product.

**NOTE!** Observe the <u>MOBOTIX MOVE Installation Hints</u> document to ensure optimum performance of the camera features.

## **Legal Notes**

## **Legal Aspects of Video and Sound Recording**

You must comply with all data protection regulations for video and sound monitoring when using MOBOTIX AG products. Depending on national laws and the installation location of the cameras, the recording of video and sound data may be subject to special documentation or it may be prohibited. All users of MOBOTIX products are therefore required to familiarize themselves with all applicable regulations and to comply with these laws. MOBOTIX AG is not liable for any illegal use of its products.

### **Declaration of Conformity**

The products of MOBOTIX AG are certified according to the applicable regulations of the EC and other countries. You can find the declarations of conformity for the products of MOBOTIX AG on <a href="https://www.nobotix.com">www.nobotix.com</a> under Support > Download Center > Marketing & Documentation > Certificates & Declarations of Conformity.

### **RoHS Declaration**

The products of MOBOTIX AG are in full compliance with European Unions Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (RoHS Directive 2011/65/EC) as far as they are subject to these regulations (for the RoHS Declaration of MOBOTIX, please see <a href="https://www.mobotix.com">www.mobotix.com</a>, Support > Download Center > Marketing & Documentation > Brochures & Guides > Certificates).

### **Disposal**

Electrical and electronic products contain many valuable materials. For this reason, we recommend that you dispose of MOBOTIX products at the end of their service life in accordance with all legal requirements and regulations (or deposit these products at a municipal collection center). MOBOTIX products must not be disposed of in household waste! If the product contains a battery, please dispose of the battery separately (the corresponding product manuals contain specific directions if the product contains a battery).

#### Disclaimer

MOBOTIX AG does not assume any responsibility for damages, which are the result of improper use or failure to comply to the manuals or the applicable rules and regulations. Our General Terms and Conditions apply. You can download the current version of the **General Terms and Conditions** from our website at <a href="www.mobotix.com">www.mobotix.com</a> by clicking on the corresponding link at the bottom of every page. It is the User's responsibility to comply with all applicable local, state, national and foreign laws, rules, treaties and regulations in connection with the use of the Software and Product, including those related to data privacy, the Health Insurance Portability and Accountability Act of 1996 (HIPPA), international communications and the transmission of technical or personal data.

# **Overview**

This section contains the following information:

Features	10
Package Contents	10
Dimensions	12
Accessories for Multisensor Cameras	14
Accessories for All Cameras	16
Further Reading	20

## **Features**

The MOBOTIX MOVE 20MP Multisensor IR Video Analytics Camera incorporates four individually adjustable 5MP sensors with remote zoom/focus lenses for optimum positioning and alignment to the observation needs. Four individual video streams plus a combined stream of all four sensors that provides an undistorted view up to 360 degrees make this camera the best choice for monitoring large areas or road intersections. The integrated DNN-based video analytics features include Face and License Plate recognition for 24/7 video surveillance with simultaneous detection of multiple objects. The MOBOTIX EverClear superhydrophilic and self-cleaning nano coating of the multisensor bubble ensures best image quality even in rain and reduces cleaning efforts and operational costs.

- 4 x 5MP image sensors, freely adjustable (1/2.8" Progressive CMOS IMX 675 SONY STARVIS II)
- High light sensitivity: 0.02 Lux color, 0.001 Lux B/W
- Motorized 3x zoom/focus lens 2.8 to 8 mm
- WDR up to 130 dB
- Integrated IR surround illumination up to 30 m/98 ft
- Supports up to nine streams H.264/H.265/MJPEG
- Smart event functions

- Intelligent encoding, smart low-bitrate control
- Integrated microphone and speaker, bi-directional audio Line In/Out
- MOBOTIX MxMessageSystem
- 2D & 3D motion-compensated noise reduction (MCTF)
- ONVIF Profile S/G/T/M support
- DNN video analytics (8 VA, Face & ALPR)
- M.2 SATA3 SSD support up to 8 TB

- microSD SDHC/SDXC card support up to 1 TB (2 slots)
- Triple power support (IEEE802.3bt/AC24V/DC24V)
- Protection class IP66/IK10
- NEMA 4x-compliant
- Built-in FIPS 140-2 Level 2certified TPM hardware/firmware
- Temp. Range -40 to 60 °C/-40 to 140 °F with integrated heater ON
- EverClear coating of multisensor bubble

**NOTE!** Observe the <u>MOBOTIX MOVE Installation Hints</u> document to ensure optimum performance of the camera features.

# **Package Contents**

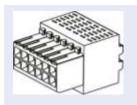
Check the package for the items listed below.



20MP Multisensor IR Video Analytics Camera



4-pin power terminal block



12-pin alarm & audio terminal block



M3 screw for M.2 SSD (x2)



Plastic screw anchors (x2)



RJ-45 insert tool (x1)



Ground ring (x1)



Self-tapping screws (x5)



Plastic dowel (x5)



#8-32 screw for Junction box (x4)



#6-32 screw for Junction box (x2)



M4 screw for Ground wire (x1)



Security Torx wrench

**NOTE!** To purchase a power adapter, contact MOBOTIX for further information.

**NOTE!** To use an external power supply, contact the camera manufacturer to confirm that the power supply complies with the LPS requirements and shares the same power specifications with the camera.

**NOTE!** The supplied self-tapping screws are for soft substances/materials such as wood. For other installation environments, such as solid or sheet rock walls, users **MUST** pre-drill and use plastic anchors before fastening the camera onto the wall.

**CAUTION!** Do not replace batteries of the camera. Risk of explosion may occur if the battery is replaced by an incorrect type.

## **Dimensions**

NOTE! Download the drilling template from the MOBOTIX website: <a href="www.mobotix.com">www.mobotix.com</a> > Support > Download Center > Marketing & Documentation > Drilling Templates.

CAUTION! Always print or copy the drilling template at 100% of the original size!

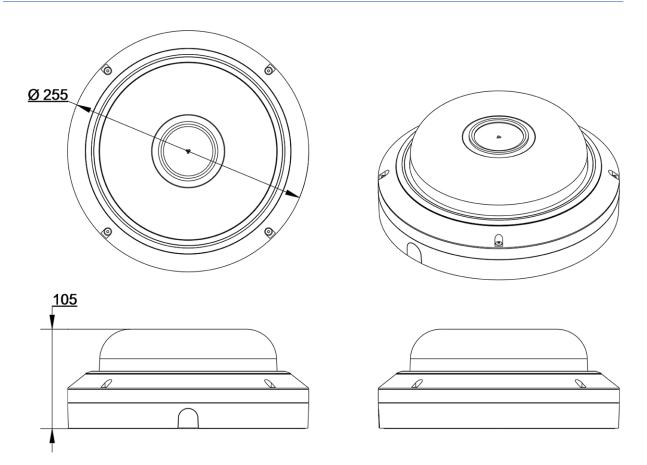
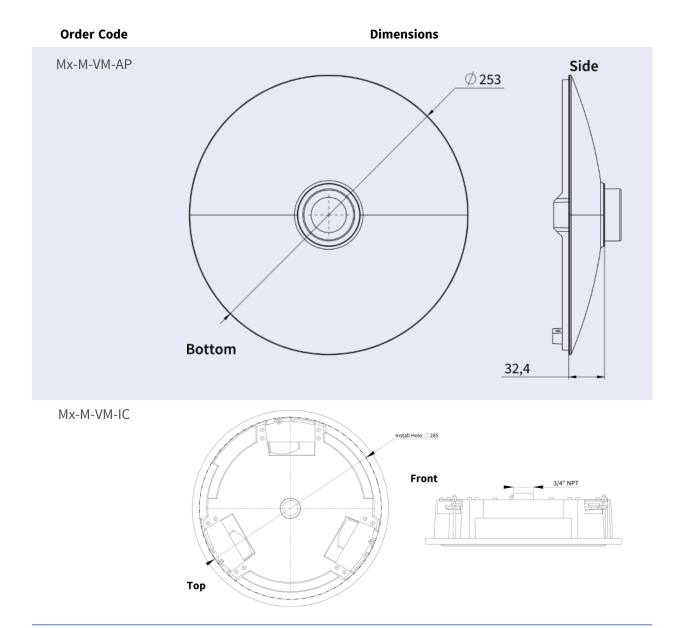


Fig. 1: Mx-VM1A-20-IR-VA: All measurements in mm

# **Accessories for Multisensor Cameras**

Picture/ Order Code	Description	Compatible Products	Material/ Color	Weight
Mx-M-VM-AP	Adapter mounting plate for MOVE Vandal Multisensor camera Mx-M-VM1A-20-IR-VA.		Die-cast ADC12 aluminium alloy, powder- coated RAL9003	1.95 kg
Mx-M-VM-IC	Indoor in-ceiling mount for MOVE Vandal Multisensor camera Mx-M-VM1A- 20-IR-VA.	MOVE Vandal Multisensor camera Mx-M- VM1A-20-IR- VA.	Zinc-galvanized SECC steel, powder-coated RAL9003	0.965 kg
Mx-A-VM-DBC	Clear replacement dome for MOVE Van- dal Multisensor cam- era Mx-VM1A-20-IR- VA.	camera Mx-	Polycarbonate, clear	0.53 kg
Mx-A-VM-DBT	Tinted replacement dome for MOVE Van- dal Multisensor cam- era Mx-VM1A-20-IR- VA.	Multisensor camera Mx-	Polycarbonate, tinted	0.53 kg

## **Dimensions**



# **Accessories for All Cameras**

Picture/ Order Code	Description	Compatible Products	Material/ Color	Weight
MX-NPA-UPOE1A-60W	UPoE Power Injector 60W.  PoE++ 60W Network Power injector • AC Input Voltage: 100 to 240 VAC (50 to 60Hz) • AC Input Current: 1.5A @100-240 VAC • Operating Ambient Temperature: • -10° to 40°C @60W • -10° to 50°C, humidity 10 to 90% @30W • IEEE 802.3bt compliant • Output power of 60W over 4-pairs • Supports 10/100/1000Base-T applications • Plug-and-play installation • Full Protection OVP, OCP• Supports 10/100/1000Base-T applications.	All cameras.	Plastic housing, black	0.45 kg
Mx-A-ETP1A-2601-SET	Media converter set Ethernet(PoE+) – Twisted-Pair.  Complete set consisting of two two-wire transmit/receive units for establishing an Ethernet transmission path via twisted-pair cables. •  Transmission of Ethernet and PoE+ power supply	All cameras. Requires Mx- A-ETP1A-2601- POW.	Plastic housing, black	0.368 kg

Picture/ Order Code	Description	Compatible Products	Material/ Color	Weight
	via two-wire line accord-			
	ing to IEEE1901. •			
	Simple connection of			
	10/100 Mbps Ethernet			
	end devices • Max. 95			
	Mbps transmission band-			
	width, range up to			
	600 m/656 yd for data			
	only, 300 m/328 yd for			
	PoE depending on the			
	quality of the twisted-			
	pair link • 128 bit AES net-			
	work data encryption •			
	Power supply 2-wire			
	transmitter (Tx) and			
	receiver (Rx) as well as			
	end device via PoE+ net-			
	work switch or external			
	power supply 56VDC /			
	1.2A (not included!) • Con-			
	nected end devices are			
	supplied via PoE switch			
	IEEE802.3af(PoE),			
	IEEE802.3at (PoE+), UPoE			
	up to 60W (requires ext.			
	power supply unit). •			
	Status LEDs (data, power			
	supply, data link, PoE) •			
	Integrated Overvoltage			
	protection (IEC 61000-4-5			
	4kV(1.2 / 50us), 2kA(8 /			
	20us)) • Power Supply:			
	TX: T-Linx or DC12V~57V,			
	RX: PoE Switch or			
	DC48V~57V • Oper-			
	ational temperature: -20			
	to 60°C • Dimensions:			

**Accessories for All Cameras** 

Picture/ Order Code	Description	Compatible Products	Material/ Color	Weight
Mx-A-ETP1A-2601-POW	Plug-type power supply for Mx-A-ETP1A-2601- SET. Output: 57V DC +/-3% / 1.2 A • Input: 90-260V AC (47-63Hz) • 68,4 Watt • Operating Temperature: 0-40°C/32-122°F	Mx-A-ETP1A- 2601-SET	Plastic housing, black	0.49 kg
Mx-A-KBD1A-PTZ-JOG	MOBOTIX USB Keyboard with PTZ Joystick & Jog-Shuttle.  USB control panel for operating MOBOTIX  MxMC 2.6 and higher and MOBOTIX HUB incl. Control of software PTZ and motorized PTZ cameras and pan/tilt devices • Integrated 3-axis joystick • Integrated jog shuttle • 38 control keys with backlight predefined for MxMC functions or freely definable for MOBOTIX HUB • Integrated alarm buzzer • Suitable for operation as HID device on MOBOTIX VMS with Windows and MAC based operating systems via USB 2.0 • Suitable for right- and left-handed		Plastic housing, black	1.9 kg

Picture/ Order Code	Description	Compatible Products	Material/ Color	Weight
	users • Power supply: USB, max. 350 mA • Operating temperature: 0°– 45°C/32–113 °F.			
MX-SWITCH1	MOBOTIX network switch for DIN (top-hat) rail mounting.  5x RJ45 port with 100  MBit/s (1x uplink, 4x  PoE+ with max. 75 W).  Supply: 48 V DC, max. 75  W. Simplified cabling for door stations due to available connectivity for anti-theft protection, door opener and MxBus.  MxBus, anti-theft protection, door and lock contact can be connected via separate wires of Ethernet cable.		Plastic housing, gray	0.31 kg

# **Further Reading**

Manuals and Quick Installation documents Video Analytics Manual **Technical Specifications** MOBOTIX MOVE Installation Hints **MOBOTIX Community** 

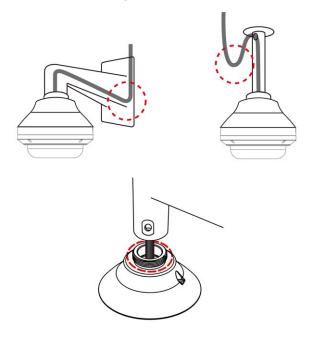
# Connection

This section contains the following information:

Camera Cabling	22
Connecting Power	25
Connecting Ethernet Cable	25
Connecting Audio and Alarm I/O	26

# **Camera Cabling**

The camera is rated IP66 to prevent water from entering the camera. However, water might still enter the camera if it is being improperly installed. Please make sure the warnings below are strictly followed when installing the camera.

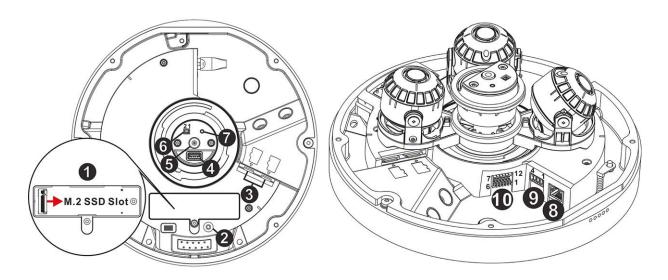


- Place all cables and the adapter in dry and well-waterproofed environments, e.g. waterproof boxes. This will prevent moisture from accumulating inside the camera and from penetrating cables.
- While running cables, slightly bend the cables to a U-shaped curve (see top images in figure above) to make a low point. This will prevent water from entering the camera along the cables from above.
- The cable entry hole of the outdoor mounting kit (see bottom image in figure above) needs to be sealed with thread seal tape to avoid water from entering the camera.

#### NOTE!

This camera must be installed by qualified personnel and the installation should conform to all local codes.

## **Camera Connectors**



No.	Connector	Definition
1 M.2 SATA3 SSD Card Slot		Insert the M.2 SATA3 SSD card (max. 8 TB) into the slot to store videos and snapshots. Always power off the camera before inserting or removing any storage media!
		NOTE! This camera does not support SCSI drives!
2	Reset Button	Press the button with a proper tool for at least 20 seconds to reset the system to factory defaults.
3	microSD Card Slots (2)	Insert microSD cards into the slots to store videos and snapshots. Always power off the camera before inserting or removing any storage media!
4	USB Type A	Insert a flash drive into the USB slot to store videos and snapshots.  Always power off the camera before inserting or removing any storage media!
5	MIC	Audio In
6	BNC	Not available on this camera model.
7	BNC Button	Not available on this camera model.
8	RJ-45 Port	For network and PoE connections
9	Power Connector	AC24V/DC24V power connector (see Camera Cabling, p. 22 below)
10	Audio/Alarm I/O Connector*	Audio/Alarm I/O connection (see Camera Cabling, p. 22 below)
*Do NOT	connect an externa	l power supply to the alarm I/O connector of the camera.

**NOTE!** To purchase a power adapter, please contact MOBOTIX for further information.

### microSD Card Slots

#### microSD Card Slot

**CAUTION!** Always power down the camera before performing the following steps!

Insert a microSD card into the card slot to store videos and snapshots.

#### NOTE!

- It is not recommended to record with the microSD card for 24/7 continuously, as it may not be able to support long term continuous data read/write. Contact the manufacturer of the microSD card for information regarding the reliability and the life expectancy.
- Remember to format a new microSD card as shown in Formatting Storage Media below.

### M.2 SSD Card Slot

### M.2 SATA3 SSD Card Slot

**CAUTION!** Always power down the camera before performing the following steps!

Insert a suitable M.2 SATA3 SSD card (max. 8 TB) into the slot and secure it using the supplied M3 screw.

#### NOTE!

- This camera does not support SCSI drives!
- Remember to format a new SSD card as shown in Formatting Storage Media below.

### **Reset Button**

Press the button with a proper tool for at least 20 seconds to reset the system to factory defaults.

## **Formatting Internal Storage Media**

After inserting a new or replacing a used storage medium, make sure to format the medium so the camera can use it to record video streams.

- 1. Connect to the camera.
- 2. Open System > Storage Management > <storage media type>.
- 3. In the **Device Setting** section, click on **Format** to start the formatting process.

Once formatting has finished, the camera can use the storage medium for recording.

# **Connecting Power**

### **Using Power over Ethernet (PoE)**

Use a IEEE 802.3bt PoE switch (Class 6) and connect the Ethernet cable to the RJ-45 port of the camera.

### Using AC or DC

To power up the camera, connect **either the AC** <u>or</u> **the DC** power adapter to the power connector of the camera and the power outlet.

**CAUTION!** Never connect both AC and DC power since this will cause unforeseeable damage.

### Diagram and Pin Definition for AC24V/DC24V Power Connection

Pin	Definition
1	DC24V-
2	DC24V+
3	AC24V 1
4	AC24V 2

## **Connecting Ethernet Cable**

#### **Ethernet Cable Connection**

Connect one end of the Ethernet cable to the RJ-45 connector of the camera and plug the other end of the cable into the network switch or PC.

#### NOTE!

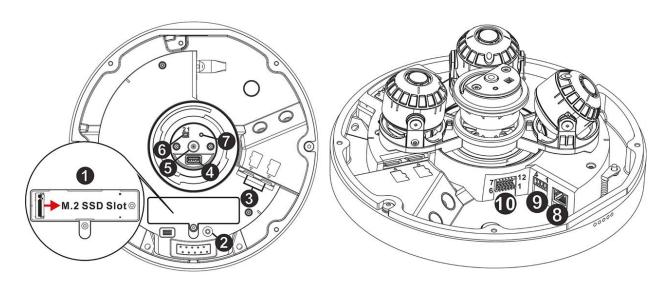
- The length of the Ethernet cable should not exceed 100 m/300 ft.
- Check the status of the link indicator and the activity indicator LEDs of the switch. If the LEDs are unlit, please check the LAN connection.
- In some cases, an Ethernet crossover cable may be needed when connecting the camera directly to the PC.

#### **Ethernet Connector LEDs**



- Green **Link** LED indicates good network connection.
- Orange **Activity** LED flashes to indicate network activity.

# **Connecting Audio and Alarm I/O**



No.	Connector	Definition
1	M.2 SATA3 SSD Card Slot	Insert the M.2 SATA3 SSD card (max. 8 TB) into the slot to store videos and snapshots. Always power off the camera before inserting or removing any storage media!
		NOTE! This camera does not support SCSI drives!
2	Reset Button	Press the button with a proper tool for at least 20 seconds to reset the system to factory defaults.
3	microSD Card	Insert microSD cards into the slots to store videos and snapshots.

No.	Connector	Definition
	Slots (2)	Always power off the camera before inserting or removing any storage media!
4	USB Type A	Insert a flash drive into the USB slot to store videos and snapshots.  Always power off the camera before inserting or removing any storage media!
5	MIC	Audio In
6	BNC	Not available on this camera model.
7	BNC Button	Not available on this camera model.
8	RJ-45 Port	For network and PoE connections
9	Power Connector	AC24V/DC24V power connector (see Connecting Audio and Alarm I/O, p. 26 below)
10	Audio/Alarm I/O Connector*	Audio/Alarm I/O connection (see Connecting Audio and Alarm I/O, p. 26 below)

<sup>\*</sup>Do NOT connect an external power supply to the alarm I/O connector of the camera.

**NOTE!** To purchase a power adapter, please contact MOBOTIX for further information.

4

# **Installation**

This section contains the following information:

General Remarks	30
Camera Installation	30

## **General Remarks**

Read the instructions provided in this chapter thoroughly before installing the camera.

**NOTE!** This camera must be installed by qualified personnel and the installation must conform to all local codes.

**NOTE!** Observe the <u>MOBOTIX MOVE Installation Hints</u> document to ensure optimum performance of the camera features.

## **Camera Installation**

The 20MP Multisensor IR Video Analytics Camera can be mounted to walls or ceilings without accessories. Using accessories (such as a pendant mount, for example) will increase the application scenarios for this camera. Please refer to Accessories to find the type of mount that is suitable for your situation.

To install the camera using one of these accessories, please refer to the corresponding Quick Installation document available on <a href="https://www.mobotix.com">www.mobotix.com</a> > Support > Download Center > Marketing & Documentation > Manuals in the MOBOTIX MOVE Accessories section.

## **Installing to a Ceiling or Wall Without Accessories**

- 1. Loosen the four security screws on the camera with the supplied security torx and open the dome cover.
- 2. Use a screwdriver to loosen the screws connecting the camera and the camera base.
- 3. Place the camera base at the desired installation location. Mark the placement of the four screw holes and the back conduit entry (for cable entry) on the ceiling/wall.
- 4. Drill the cable entry hole (back conduit entry) on the ceiling/wall.
- 5. Drill a hole slightly smaller than the supplied plastic screw anchor on each marked screw hole. Then insert the plastic screw anchors into the drilled holes.
- 6. Thread the cables through the cable entry hole. Match the four screw holes on the camera base with the plastic screw anchors at the installation location. Fasten the camera base with the supplied self-tapping screws.

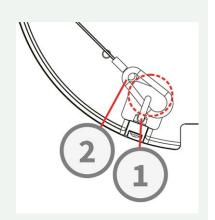
- 7. When using accessories for mounting the camera, attach the anti-drop chain from the camera to the anti-drop ring on the camera base.
- 8. Attach the ground wire to the grounding ring, and firmly secure it to the camera using an M4 screw.

## **Installing the Camera With Accessories**

#### CAUTION!

For safety reasons, it is recommended to hook up the camera's anti-drop ring ① to the anti-drop cable ② of the pendant/wall mount when installing the camera.

For more information about installing the mounts and the antidrop cable, please see the corresponding Quick Installation document available at <a href="https://www.mobotix.com">www.mobotix.com</a> <a href="https://www.mobotix.com">Support</a> > <a href="https://www.mobotix.com">Download</a> <a href="https://www.mobotix.com">Center</a> > <a href="https://www.mobotix.com">Manuals</a> in the <a href="https://www.mobotix.com">MOBOTIX MOVE Accessories</a> section.



### **Installing to a Wall**

**NOTE!** To be able to use these mounts, please order the Adapter Mounting Plate **Mx-M-VM-AP**.

You can install the camera to a wall using the following accessories:



- Corner Mount Mx-M-SD-C (only in combination with SpeedDome Wall Mount Mx-M-SD-W/WM)
- Parapet Mount Mx-M-SD-GN (Gooseneck) with integrated junction box (Mx-M-VM-AP required)
- Pole Mount Mx-M-SD-P (only in combination with SpeedDome Wall Mount Mx-M-SD-W/WM)
- Wall Mount Mx-M-SD-W can be combined with SD Pole Mount Mx-M-SD-P or Corner Mount Mx-M-SD-C (Mx-M-VM-AP required)
- Wall Mount Mx-M-SD-WM with room for optional junction box Mx-M-SD-WMJB (Mx-M-VM-AP required)

## **Installing to a Ceiling**

You can install the camera to a ceiling using the following accessories:

- Ceiling Flush Mount Mx-M-VM-IC
- Pendant Mount Kit 25 cm Mx-M-SD-PM
- Optional 25 cm extension Mx-M-SD-PMEXT

# Configuration

This section contains the following information:

System Requirements for Operating the Camera	34
Accessing the Camera	.34
Setting the Video Resolution	36
Exporting/Importing Configuration Files	37

# **System Requirements for Operating the Camera**

To operate the IP camera via web browser, please ensure the PC is in good network connection and meets system requirements as described below.

Items	System Requirements
Personal Computer	Minimum:
	■ Intel® Core™ i5-2430M @ 2.4 GHz
	■ 4 GB RAM
	Recommended:
	■ 8 GB RAM
Operating System	Windows 7 or later operating system
Web Browser	Any current web browser
Network Card	10Base-T (10 Mbps), 100Base-TX (100 Mbps) or 1000Base-T operation

NOTE! The ITE is to be connected only to PoE networks without routing to the outside plant or equivalent description.

# **Accessing the Camera**

#### **Accessing the Camera**

The 20MP Multisensor IR Video Analytics Camera supports all current browsers without requiring any additional plug-ins or add-ons (e.g. for H.264/H.265/MJPEG support).

#### **Camera Login**

The default IP address of the camera is: 10.x.x.x. By default, the camera starts as DHCP client and automatically tries to get an IP address from a DHCP server.

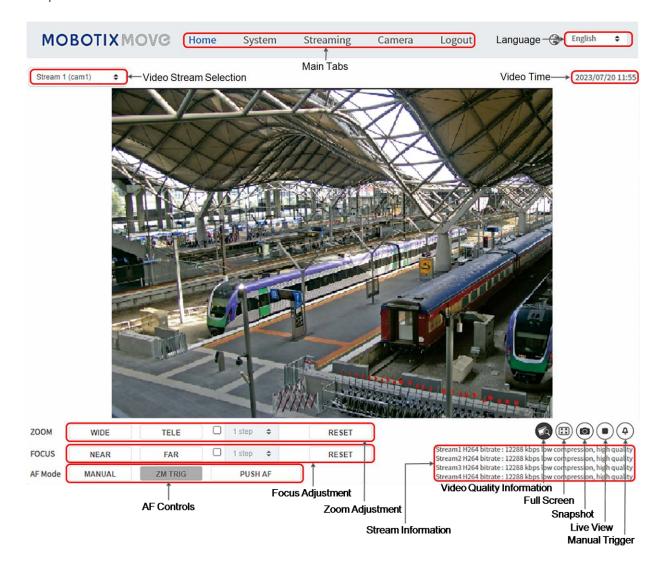
- 1. Enter the camera's IP address in the URL bar of the web browser and hit "Enter".
- 2. Enter the default username (admin) and password (meinsm).

**NOTE!** User names and passwords are case sensitive.

3. You will be prompted to set a new admin user password.

**NOTE!** The password can have between 6 and 14 characters (at least one digit, no special characters allowed).

4. After setting a new password, you will be prompted to log in again. Remember to use the new password.



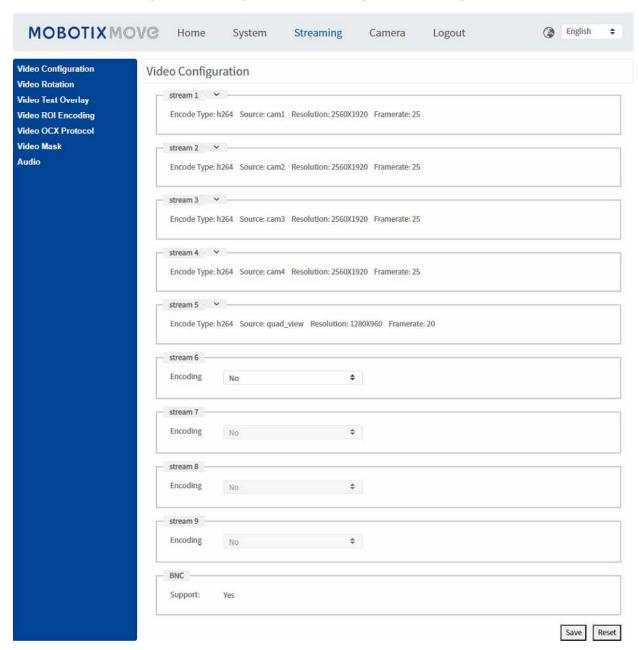
### **Zoom and Focus Adjustment**

The live image will be displayed on the Home page when the camera is successfully accessed. If zoom or focus is not at the desired position, please use the function buttons on the Home page to adjust zoom and focus.

**NOTE!** Refer to section Menu Reference, p. 39 of the Multisensor WDR IP camera for more button function details.

# **Setting the Video Resolution**

To edit the video configuration settings, select **Streaming > Video Configuration**.



## **Default Resolution**

The following table lists the default resolution of the camera.

IP Camera Model		Default Resolution
20MP Multisensor IR Video Analytics	Linear Mode	H.265/H.264: 2560 × 1920 (30/25 fps) +
Camera	(60/50 fps)	H.265/H.264: 2560 × 1920 (30/25 fps) +
Mx-VM1A-20-IR-VA		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 1600 × 1200 (30/25 fps)
	WDR Mode	H.265/H.264: 2560 × 1920 (30/25 fps) +
	(WDR 2 Shutter)	H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 1600 × 1200 (30/25 fps)

# **Exporting/Importing Configuration Files**

To export and import configuration files, you can access the Maintenance page on the user-friendly browser-based configuration interface.

To edit the Maintenance settings, select **System > Maintenance**.

You can export configuration files to a specified location and retrieve data by uploading an existing configuration file to the camera. This is especially convenient to make multiple cameras having the same configuration.

#### **Export**

You can save the system settings by exporting the configuration file (.bin) to a specified location for future use.

- Click on the Export button, and the popup File Download window will come out.
- Click on Save and specify a desired location for saving the configuration file.

#### **Upload**

To upload a configuration file to the camera, click on **Browse** to select the configuration file, and then click on the **Upload** button for uploading.

# **Menu Reference**

This section contains the following information:

The Camera Menu	40
The "Home" Tab	41
The "System" Tab	45
The "Streaming" Tab	86
The "Camera" Tab	96
The "Logout" Tab	108
Appendix A: Installing UPnP Components	109
Appendix B: Converting IP Addresses from Decimal to Binary	109
Appendix C: List of Open/Closed IP Ports	110

# The Camera Menu

The camera's Home Page shows these main tabs at the top:

## The "Home" Tab, p. 41

You can monitor the live video of the targeted area.

## The "System" Tab, p. 45

The administrator can set host name, system time, root password, network related settings, etc.

# The "Streaming" Tab, p. 86

The administrator can configure video format, video compression, video OCX protocol, video frame rate and audio compression in this page.

# The "Camera" Tab, p. 96

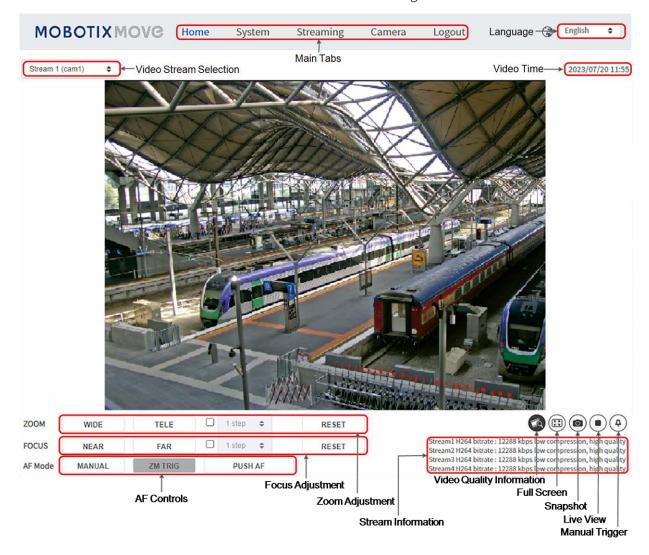
This tab contains the camera-related settings and is only available for the administrator and user accounts with camera control privileges.

## The "Logout" Tab, p. 108

Click on the tab to log out of the camera system. Click on **Login** to log in again with a different user-name and password, for example.

# The "Home" Tab

Click on the tab **Home** to access the Home Page. There are several function buttons on this page. Detailed information of each item is as described in the following section.



**NOTE!** The function buttons on the Home page will vary for different camera models.

# **Function Items on Home Page**

# **Multiple Languages Support**

The 20MP Multisensor IR Video Analytics Camera supports different languages for the browser interface, including German, English, Spanish, French, Italian, Japanese, Portuguese, Russian, Simplified Chinese, and Traditional Chinese.

# **Display Stream Selection**

According to the streaming setting, you can choose the one stream to display from the drop-down menu.

For cameras with more than one image sensor (camera head), the different streaming options will display the video streams from the corresponding image sensors.

# **Digital Zoom Control**

In full screen mode you can use the digital PTZ by rotating the mouse wheel (for zooming in/out). Once you have zoomed in, you can drag the mouse in any direction to move the zoomed image.

## Camera Info

Double-click on the live view pane, and the camera info window will pop up. You can instantaneously check the basic information of the camera, such as IP address, network status, video format, etc.

# Video Quality 🚳

Click to show/hide the video quality information including bitrate and compression.

# Full Screen 🖽

Use this button to switch the image display to full screen. Alternatively, right click on the **Live Video** pane and select **Fullscreen**.

To exit full screen mode:

- Tap **Esc** on the keyboard.
- Double-click on the **Live Video** pane.
- Right-click on the **Live Video** pane and select **Normal view**.

# Talk ( (On/Off)

Talk function allows the local site talks to the remote site. Click on the button to switch it to On/Off. Users must select the suitable transmission mode under this path: Streaming > Audio to enable this function.

# Listen **●** (On/Off)

Click on **Listen** to mute/activate the audio. Users must select the suitable transmission mode under **Streaming > Audio** to enable this function.

**NOTE!** Both Talk and Listen functions are only available for user accounts that have been granted this privilege by the administrator. Please see the **Talk/Listen** section in **System > Security >** User, p. 47 for further details.

# Snapshot

Click on the button and the JPEG snapshots will automatically be saved in the appointed place. The default place of saving snapshots is: C:\. To change the storage location, please see File Location (Snapshots and Web Recording), p. 82 for further details.

# Live View • (Pause/Restart)

Click on **Pause** to disable video streaming, the live video will be displayed as black. Click on **Restart** to show the live video again.

# Record • (On/Off)

Click on **Record** and the Live View through the web browser will be directly recorded to the specific location on the local hard drive, which could be configured in the File Location page. The default storage location for the web recording is: C:\. Please see File Location (Snapshots and Web Recording), p. 82 for further details.

# Manual Trigger (On/Off)

Click on **Manual Trigger** to activate/deactivate the manual trigger. Please see Manual Trigger, p. 72 for further details.

# **Zoom Adjustment**

Wide/Tele WIDE TELE

Hold the **WIDE/TELE** button, and implement continuous zoom adjustment.

For zoom lens models, optical zoom in/out functions can also be implemented by moving the cursor to the live video pane and scrolling the mouse wheel in Normal View display mode.

■ Wide/Tele Steps ✓ 1 step ✓

Select a Wide/Tele step value from the drop-down menu to shift the zoom lens according to the define value.

Reset RESET

Click on **Reset**, and the zoom lens will be calibrated to the maximum wide end.

# **Manual Focus Adjustment**

- Near/Far NEAR FAR
   Hold the Near/Far button, and implement continuous focus adjustment.
- Near/Far Steps 1 step ✓
  Select a Tele/Wide step value from the drop-down menu to shift the focus lens according to the defined value.
- Reset RESET

Click on **Reset**, and the focus lens will first be reset to the maximum near end. Then the lens will be calibrated to a suitable position according to the monitoring environment.

# **Auto Focus (AF) Adjustment**

Manual MANUAL

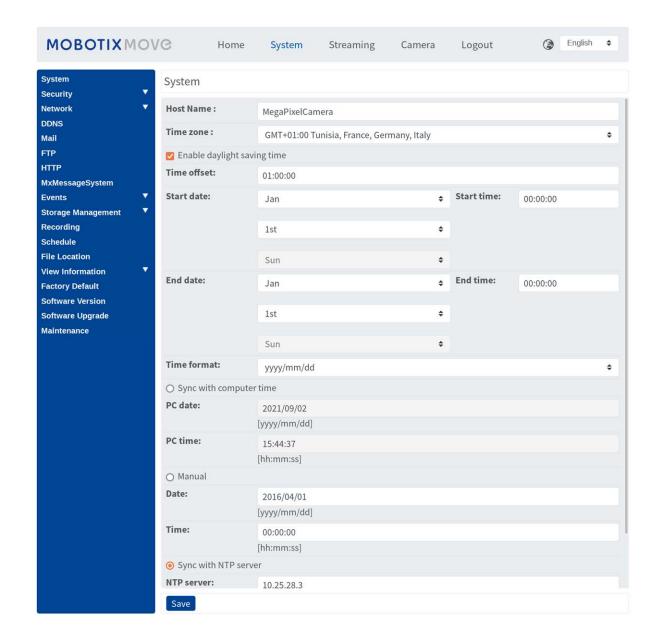
Click on Manual, and you can adjust the focus manually via the Near / Far buttons.

Zm Trig (Zoom Trigger AF) ZM TRIG
In this mode, AF is activated every time when zoom is adjusted.

Push AF PUSH AF

The One Push AF function is for fixing the focus with one click.

# The "System" Tab



**NOTE!** Only administrators can access the **System** configuration page.

# **System**

To edit the system settings, select **System > System**.

## **Host Name**

The name is for camera identification. If alarm actions (see Triggered Actions (Common to All Event Types), p. 63) are enabled and is set to send alarm messages by Mail/FTP, the host name entered here will be displayed in the alarm message.

# **Time Zone**

Select the time zone from the drop-down menu according to the location of the camera.

# **Enable Daylight Saving Time**

To enable DST, please check the item and then specify the time offset and the DST duration. The format for time offset is [hh:mm:ss]; for instance, if the amount of time offset is one hour, please enter "01:00:00" into the field.

## **Time format**

Choose a time format (yyyy/mm/dd or dd/mm/yyyy) from the drop-down menu. The format of the date and time displayed above the live video window will be changed according to the selected format.

# **Sync with Computer Time**

Select the item, and video date and time display will synchronize with the PC's.

**NOTE!** Users MUST click on **Save** to confirm the setting. Otherwise, the time will not be synced.

## Manual

The administrator can set video date and time manually. Entry format should be identical with the examples shown next to the enter fields.

# Sync with NTP Server

Network Time Protocol (NTP) is an alternate way to synchronize the camera's clock with a NTP server. Please specify the server that is wished to synchronize in the entry field. Then select an update interval from the drop-down menu. For further information about NTP, please open the web site www.ntp.org.

**NOTE!** The synchronization will be done every time the camera boots up.

Click on **Save** to apply and store the settings.

# **Security**

To edit the security settings, select **System > Security**.

Click on **Security**, there will be a drop-down menu with tabs including **User**, **HTTPS**, **IP Filter**, and **IEEE 802.1X**.

## User

To edit the user settings, select **System > Security > User**.

#### **Admin Password**

This item is for the administrator to reset password. Enter the new password in **Admin password** and **Confirm password**. The input characters will be displayed as dots for security purposes. Click on **Save** to confirm the changes. After the changes are confirmed, the web browser will ask the administrator to login again using the new password.

**NOTE!** The password can have between 6 and 14 characters (at least one digit, no special characters allowed).

#### **Add User**

This item is for the administrator to add new users. Enter the new user's name in **User name** and the password in **User password**. Username can be up to 16 characters, and the password can have between 6 and 14 characters (at least one digit, no special characters). Click on **Add** to add the new user. The name of the new added user will be displayed in the **User name** drop-down menu under **Manage User**. There is a maximum of twenty user accounts.

Activate the boxes below to give privileges for functions:

#### I/O access

This item supports fundamental functions that enable users to view the live video when accessing to the camera.

#### Camera control

This item allows the appointed user to change camera parameters on the **Camera** and **Pan Tilt** setting page.

# **Manage User**

#### Delete user

Pull down the **User name** drop-down menu and select the username that is wished to be deleted. Click on **Delete** to remove the selected name.

#### Edit user

Pull down the **User name** drop-down menu and select the username. Click on **Edit** and a popup window will appear. In the appeared window, enter the new user password and reset the privileges. Click on **Save** to confirm the changes. Then click on **Close** to complete the editing.

# **HTTP Authentication Setting**

This setting allows secured connections between the IP camera and web browser by enforcing access controls to web resources. When users approach to the web browser, it'll ask for username and password, which protects the camera settings or live streaming information from snooping. There are two security models available: Basic and Digest. Refer to the descriptions below for more details.

#### Basic

This mode can only provide basic protection for the connection security. There will still be risks for the password being intercepted.

## Digest

Digest mode is a safer option for protection. The password is sent in an encrypted format to prevent it from being stolen.

**NOTE!** Users MUST click on **Save** to apply the setting.

## **Streaming Authentication Setting**

This setting provides security against unauthorized users from getting streaming via Real Time Streaming Protocol (RTSP). If the setting is enabled, users will be requested to enter user name and password before viewing the live streams. There are three security modes available: Disable, Basic and Digest. Refer to the descriptions below for more details.

## Disable

If disable mode is selected, there will be no security provided to against unauthorized access. Users will not be asked to input user name and password for authentication.

#### Basic

This mode can only provide basic protection for the live streams. There will still be risks for the password being intercepted.

## Digest

Digest mode is a safer option for protection. The password is sent in an encrypted format to prevent it from being stolen.

**NOTE!** Users MUST click on **Save** to apply the setting.

#### **Enable Account Lockout Function**

The Account Lockout Function is to lock out an account when someone tries to log on unsuccessfully several times in a row. To protect user's account, "Account Lockout Function" is activated when multiple login failures occur. Check the box **Enable Account Lockout Function** and enter the number of threshold and duration.

#### Threshold

Threshold is a maximum number of login attempts, ranging from 5-20 times. The default value is 5 (attempts).

#### Duration

Duration is the length of time that the account remains locked once the account lockout function is triggered, ranging from 1-60 minutes (default is 10 minutes).

# **Auto Log Off Setting**

If **Enable log off timer** is enabled, the camera will log off the current user after the specified number of minutes without interaction have passed (default is 5 minutes).

#### **HTTPS**

To edit the HTTPS settings, select **System > Security > HTTPS**.

**HTTPS** allows secure connections between the camera and the web browser using **Secure Socket Layer (SSL)** or **Transport Layer Security (TLS)**, which protects camera settings and username/password inforomation from snooping. It is required to install a self-signed or generated certificate or a CA-signed certificate for implementing HTTPS.

To use HTTPS on the camera, an HTTPS certificate must be installed. The HTTPS certificate can be obtained by either creating and sending a certificate request to a Certificate Authority (CA), by uploading a certificate, or by creating a self-signed HTTPS certificate.

**NOTE!** On MOBOTIX MOVE cameras, a certificate has already been installed. If you are not required to use a specific certificate (provided by your network administrator), you can use the pre-installed certificate.

#### **Enable HTTPS**

#### HTTP & HTTPS

Under this mode, HTTP & HTTPS secure connections are enabled.

# HTTPS only

Under this mode, the secure connection is ensured by HTTPS only.

Click on **Save** to apply and store the settings.

#### Install new certificate

Pull down the **Install new certificate** drop-down list and select the certificate type. Choose one from the following types.

## Generate Self-signed Certificate

Before a CA-issued certificate is obtained, you can create and install a self-signed certificate first.

Beneath **Generate Self-signed Certificate**, click on **Create** and provide the requested information as outlined under Provide the Certificate Information, p. 51.

**NOTE!** The self-signed certificate does not provide the same high level of security as when using a CA-issued certificate.

#### Generate Certificate Request

Click on **Generate Certificate Request** to create a certificate request for obtaining a signed certificate from CA. Provide the requested information as outlined under Provide the Certificate Information, p. 51.

When the request is complete, the subject of the created request will be shown in the field. Click on **Properties** below the **Subject** field, copy the PEM-formatted request and send it to the selected CA.

When the signed certificate is returned, install it by uploading the signed certificate (see Upload Private Key/Certificate, p. 50).

#### **Upload Private Key/Certificate**

- Do one of the following:
  - If you have a private key file, click on Browse beneath Private key and select the private key file.
  - If you have a certificate file, click on Browse beneath Certificate and select the certificate file.
- Click on **Upload** and wait until the installation is finished.

Click on **Save** to apply and store the settings.

## **Provide the Certificate Information**

To create a Self-signed HTTPS Certificate or a Certificate Request to CA, please enter the information as requested.

Information Item	<b>Create Self Signed Certificate</b>	<b>Create Certificate Request</b>
Country	$\checkmark$	$\checkmark$
State or Province	✓	✓
Locality	$\checkmark$	$\checkmark$
Organization	$\checkmark$	✓
Organizational Unit	$\checkmark$	$\checkmark$
Common Name	$\checkmark$	✓
Valid Days	$\checkmark$	-

#### Country

enter a two-letter combination code to indicate the country the certificate will be used in. For instance, type in "US" to indicate United States.

#### State or Province

Enter the local administrative region.

#### Locality

Enter other geographical information.

## Organization

Enter the name of the organization to which the entity identified in "Common Name" belongs.

## Organization Unit

Enter the name of the organizational unit to which the entity identified in "Common Name" belongs.

#### Common Name

Indicate the name of the person or other entity that the certificate identifies (often used to identify the website).

## Valid Days

Enter the period in days (1 to 9999) to indicate the valid period of certificate.

Click on **OK** to save the Certificate Information after completing the setting.

## **IP Filter**

To edit the IP filter settings, select **System > Security > IP Filter**.

With IP Filter, you can allow or deny specific IP addresses from accessing the camera.

#### **Enable IP Filter**

Check the box to enable the IP Filter function. Once enabled, the listed IP addresses (IPv4) in the **Filtered IP Addresses** list box will be allowed/denied to access the camera.

Select **Allow** or **Deny** from the drop-down menu and click on **Apply** to determine the IP filter behavior.

# **Add IP Address**

Input IP address at the blank space below the **Filtered IP Address** list and click **Add**. The newly-added address will be shown in the list. Up to 256 IP address entries can be specified.

In addition, to filter a group of IP addresses, enter an address at the blank space followed with a slash and a number ranging from 1 to 31, e.g. 192.168.2.81/30. The number after the slash can define how many IP addresses will be filtered. For details, please refer to Example: Filtering a Group of Consecutive IP Addresses, p. 52 below.

## **Delete IP Address**

To remove an IP address from the **Filtered IP Address** list, select the address and click on **Delete**.

# **Example: Filtering a Group of Consecutive IP Addresses**

- 1. Convert 192.168.2.81/30 to binary numbers (see Appendix B: Converting IP Addresses from Decimal to Binary, p. 109). The binary numbers are 11000000.10101000.00000010.01010001. The number "30" after the slash is referring to the first 30 digits of the binary numbers.
- 2. Convert a few IP addresses before and after 192.168.2.81 to binary numbers. Then compare their first 30 digits with the binary numbers of 192.168.2.81.
  - 1. Convert 192.168.2.80 to binary numbers. The binary numbers are 11000000.10101000.0000010.01010000. The first 30 digits are the same with the binary numbers of 192.168.2.81, thus 192.168.2.80 will be filtered.
  - 2. Convert 192.168.2.79 to binary numbers. The binary numbers are 11000000.10101000.00000010.01001111. The first 30 digits are different with the binary numbers of 192.168.2.81, thus 192.168.2.79 will not be filtered. This also means the IP addresses before 192.168.2.79 will not be filtered. Therefore, you can stop converting the IP addresses before 192.168.2.79 to binary numbers.
  - 3. Repeat the same procedure in "a" with the IP addresses after 192.168.2.81. Stop when the situation occurs in "b" happened. Namely, the 30th digit of the binary numbers of IP address 192.168.2.84 is different, and will not be filtered.

As a result, the IP addresses 192.168.2.80 to 192.168.2.83 will be filtered when entering 192.168.2.81/30. The following table clearly shows the 30<sup>th</sup> digit of the binary numbers of IP

addresses 192.168.79 and 192.168.84 are different from the others. Therefore, these two IP addresses will not be filtered.

IP Addresses	Binary Numbers
192.168.2.79	11000000.10101000.00000010.01001111
192.168.2.80	11000000.10101000.00000010.01010000
192.168.2.81	11000000.10101000.00000010.01010001
192.168.2.82	11000000.10101000.00000010.01010010
192.168.2.83	11000000.10101000.00000010.01010011
192.168.2.84	11000000.10101000.00000010.01010100

# **IEEE 802.1X**

To edit the IEEE 802.1x settings, select **System > Security > IEEE 802.1X**.

The camera is allowed to access a network protected by 802.1X/EAPOL (Extensible Authentication Protocol over LAN).

Choose **On** to enable the IEEE 802.1X function.

Select one among the four protocol types: **EAP-MD5**, **EAP-TLS**, **EAP-TTLS** and **EAP-PEAP**.

Users need to contact with the network administrator for gaining certificates, user IDs and passwords.

#### **CA Certificate**

The CA certificate is created by the Certification Authority for the purpose of validating itself. Upload the certificate for checking the server's identity.

# **Client Certificate/Private Key**

Upload the Client Certificate and Private Key for authenticating the camera itself.

# **Settings**

#### Identity

Enter the user identity associated with the certificate. Up to 16 characters can be used.

#### Private Key Password

Enter the password (maximum 16 characters) for user identity.

#### **Enable IEEE 802.1X**

Check the box to enable IEEE 802.1X.

Click on **Save** to apply and store the settings.

# Network

To edit the network settings, select **System > Network**.

Click on **Network**, there will be a drop-down menu with tabs including **Basic**, **QoS**, **SNMP**, and **UPnP**.

## **Basic**

To edit the basic settings, select **System > Network > Basic**.

This setting page is for setting a new IP address for the camera, configuring other network-related parameters and activating IPv6 address (if the network supports it).

## **General**

This setting menu is for configuring a new IP address for the camera. To setup an IP address, please find out the network type first. Contact the network provider for it. Then refer to the network type and follow the instructions to setup the IP address.

**NOTE!** If the network type is Point-to-Point Protocol over Ethernet (PPPoE), please obtain the PPPoE username and password from the network provider.

# Get IP address automatically (DHCP)

**NOTE!** You should copy the camera's MAC address, which can be found on the label or on the package container of the camera. You will need the MAC address to obtain the IP address later on.

Select the item and click **Save** to confirm the new setting. A note for camera system reboot will appear. Click **OK** and the camera system will restart with a new IP address.

Check the network router or DHCP server to find the new IP address. If you cannot access the router or DHCP server, please contact your network administrator with a list of MAC addresses to fill in the corresponding IP addresses.

#### Use fixed IP address

Select the item and insert the new IP address, e.g. 192.168.7.123. Note that the inserted IP address should be in the same LAN as the PC's IP address. Then go to the Default gateway (explained later) blank and change the setting, e.g. 192.168.7.254. Click on **Save** to confirm the new setting. A note for system restart will appear, click **OK** and the camera system will restart. Wait for 15 seconds. The camera's IP address in the URL bar will be changed, and users have to login again.

When using a static IP address to connect the camera, you can access the camera by inputting the IP address in the URL bar and hit **Enter** on the keyboard.

#### Use PPPoE

For the PPPoE users, enter the PPPoE username and password into the enter fields. Click on **Save** to apply and store the settings.

#### **Advanced**

The following introduces the camera's Web Server port, RTSP port, MJPEG over HTTP port, and HTTPS port.

#### Web Server port

The default web server port is 80. With the default web server port '80', you can simply input the IP address of the camera in the URL bar of a web browser to connect the camera. When the web server port is changed to any number other than 80, users have to enter the camera's IP address followed by a colon and the port number. For instance, a camera whose IP address is set as 192.168.0.100 and web server port as 8080 can be connected by entering "http://192.168.0.100:8080" in the URL bar.

## RTSP port

The default setting of RTSP Port is 554; the RTSP Port should be set as 554 or from the range 1024 to 65535.

#### ■ MJPEG over HTTP port

This setting always uses port 80. To access the MJPEG stream over HTTP, open http://<ip address>/live/stream<#>, where <#> is the number of the stream you want to show.

#### HTTPS port

The default setting of HTTPS Port is 443; the HTTPS Port should be set as 443 or from the range 1024 to 65535.

**NOTE!** Please make sure the port numbers set above are not the same with each other; otherwise, network conflict may occur.

#### RTSP URL

When users use RTSP players to view the live streaming, the camera provides the flexibility to configure the streaming access name for stream 1 to stream 4. The streaming format is rtsp://ip address:rtsp port/access name. Take a camera whose IP address is set as 192.168.0.100 for example, if users enter "liveview.1" in the blank of stream 1 access name, the streaming address of stream 1 will be rtsp://192.168.0.100:554/liveview.1.

**NOTE!** The maximum length of the access name is 32 characters, and the valid characters are "A-Za-z0-9" and "!#\$%&'-.@^\_~".

**NOTE!** For a list of default ports, please refer to Appendix C: List of Open/Closed IP Ports, p. 110.

Click on **Save** to apply and store the settings.

# **IPv6 Address Configuration**

If the network supports IPv6, you can check the box beside **Enable IPv6** and click **Save**. An IPv6 address will appear beside **Address**, and you can use it to connect to the camera.

Click on **Save** to apply and store the settings.

# QoS

To edit the QoS (*Quality of Service*) settings, select **System > Network > QoS**.

QoS allows providing differentiated service levels for different types of traffic packets, which guarantees delivery of priority services especially when network congestion occurs. Adapting the Differentiated Services (DiffServ) model, traffic flows are classified and marked with DSCP (DiffServ CodePoint) values, and thus receive the corresponding forwarding treatment from DiffServ capable routers.

# **DSCP Settings**

The DSCP value range is from 0 to 63. The default DSCP value is 0 (DSCP disabled). The camera uses the following QoS Classes:

## Management DSCP

**NOTE!** The class consists of HTTP traffic: Web browsing.

#### ■ Stream 1~4 DSCP

**NOTE!** You can set the Video DSCP of each stream.

#### Video DSCP

The class consists of applications such as MJPEG over HTTP, RTP/RTSP and RTSP/HTTP.

**NOTE!** To enable this function, please make sure the switches/routers in the network support QoS.

Click on **Save** to apply and store the settings.

#### **VLAN**

To edit the VLAN settings, select **System > Network > VLAN**.

Check the box **Enable VLAN** to activate the VLAN function. Enter the VLAN ID. The allowed range of VLAN ID is from 1 to 4095. The default value is 20.

#### CoS

CoS stands for *Class of Service*. The higher the value of CoS is, the better transmission performance will be. The value also determines the transmission priority among the following three classes:

#### Live Video

The value range is from 0 to 7.

## ■ Live Audio

The value range is from 0 to 7.

#### Management

The value range is from 0 to 7.

## **SNMP**

To edit the SNMP (Simple Network Management Protocol) settings, select **System > Network > SNMP**.

With Simple Network Management Protocol (SNMP) support, the camera can be monitored and managed remotely by the network management system.

# SNMP v1/v2

# ■ Enable SNMP v1/v2

Select the version of SNMP to use by checking the box.

#### Read Community

Specify the community name that has read-only access to all supported SNMP objects. The default value is "public".

#### Write Community

Specify the community name that has read/write access to all supported SNMP objects (except read-only objects). The default value is "private".

#### SNMP v3

SNMP v3 supports an enhanced security system that provides protection against unauthorized users and ensures the privacy of the messages. Users will be requested to enter security name, authentication password and encryption password while setting the camera connections in the network management system. With SNMP v3, the messages sent between the cameras and the network management system will be encrypted to ensure privacy.

## ■ Enable SNMP v3

Enable SNMP v3 by checking the box.

## Security Name

The maximum length of the security name is 32 characters.

**NOTE!** The valid characters are "A-Za-z0-9" and "!#\$%&'-.@^\_~".

#### Authentication Type

There are two authentication types available: MD5 and SHA. Select **SHA** for a higher security level.

## Authentication Password

The authentication password must be 8 characters or more. The input characters will be displayed as dots for security purposes.

**NOTE!** The valid characters are "A-Za-z0-9" and "!#\$%&'-.@^\_~".

## Encryption Type

There are two encryption types available: DES and AES. Select **AES** for a higher security level.

#### Encryption Password

The minimum length of the encryption password is 8 characters and the maximum length is 512 characters. The input characters will be displayed as dots for security purposes. The encryption password can also be left blank. However, the messages will not be encrypted to protect privacy.

**NOTE!** The valid characters are "A-Za-z0-9" and "!#\$%&'-.@^\_~".

# Traps for SNMP v1/v2/v3

Traps are used by the camera to send messages to a management system for important events or status changes.

#### Enable Traps

Check the box to activate trap reporting.

#### Trap address

Enter the IP address of the management server.

#### Trap community

Enter the community to use when sending a trap message to the management system.

## **Trap Option**

#### Warm Start

A Warm Start SNMP trap signifies that the SNMP device, i.e. IP camera, performs software reload.

Click on **Save** to apply and store the settings.

#### **UPnP**

To edit the UPnP settings, select **System > Network > UPnP**.

# **UPnP Setting**

#### ■ Enable UPnP

When the UPnP is enabled, whenever the camera is presented to the LAN, the icon of the connected cameras will appear in My Network Places to allow for direct access.

**NOTE!** To enable this function, please make sure the UPnP component is installed on the computer. Please see Appendix A: Installing UPnP Components, p. 109 for the installation procedure.

#### Enable UPnP port forwarding

When the UPnP port forwarding is enabled, the camera is allowed to open the web server port on the router automatically.

**NOTE!** To enable this function, please make sure that the router supports UPnP and it is activated.

#### Friendly name

Set a name for the camera for identity.

Click on **Save** to apply and store the settings.

# **OpenVPN**

This camera uses <u>OpenVPN</u> to implement a virtual private network (VPN). A VPN establishes secure point-to-point or site-to-site connections between networks and computers (e.g. for remote workers). Your VPN gateway administrator will provide the values for the settings below.

# OpenVPN

Select **Enabled** to activate VPN.

#### Server address

Enter the IP address or DNS name of the VPN gateway you want to use.

#### Server port

Enter the server port of the specified VPN gateway.

#### Communication protocol

Select the type of protocol for the specified VPN gateway.

## Cipher

Select the cipher that is being used to encode the network data.

#### CA certificate

Click on **Browse** to upload a new certification authority (CA) certificate file (ask your VPN administrator for details).

#### Client certificate

Click on **Browse** to upload a new client certificate file (ask your VPN administrator for details).

## Private key

Click on **Browse** to upload a new private key file (ask your VPN administrator for details).

Click on **Save** to apply and store the settings.

# **Bonjour**

Bonjour (also known as Zero-configuration networking or zeroconf) is a method for establishing automatic peer-to-peer networks (i.e. without dedicated network services, such as DHCP or DNS servers).

Activate **Enable Bonjour** to use this feature. Click on **Save** to apply and store the settings.

# **DDNS**

To edit the DDNS settings, select **System > DDNS**.

Dynamic Domain Name System (DDNS) allows a host name to be constantly synchronized with a dynamic IP address. In other words, it allows those using a dynamic IP address to be associated to a static domain name so others can connect to it by name.

#### Enable DDNS

Check the item to enable DDNS.

#### Provider

Select one DDNS host from the provider list.

#### Host name

Enter the registered domain name in the field.

#### Username/E-Mail

Enter the username or E-mail required by the DDNS provider for authentication.

## Password/Key

Enter the password or key required by the DDNS provider for authentication.

# Mail

To edit the mail settings, select **System > Mail**.

The administrator can send an E-mail via Simple Mail Transfer Protocol (SMTP) when an alarm is triggered. SMTP is a protocol for sending E-mail messages between servers. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified and the message text is transferred.

Two sets of SMTP can be configured. Each set includes SMTP Server, Account Name, Password and E-mail Address settings. For SMTP server, contact the network service provider for more specific information.

Click on **Save** when finished. Then, please click on **Test** to check the connection between the camera and the specified SMTP server.

# **FTP**

To edit the FTP settings, select **System > FTP**.

The administrator can set the camera to send the alarm messages to a specific File Transfer Protocol (FTP) site when an alarm is triggered. You can assign alarm message to up to two FTP sites. Enter the FTP details, which include server, server port, username, password and remote folder, in the fields.

Click on **Save** when finished. Then, please click on **Test** to check the connection between the camera and the specified FTP server.

# **HTTP**

To edit the HTTP settings, select **System > HTTP**.

An HTTP Notification server can listen for the notification messages from the cameras by triggered events. Enter the HTTP details, which include server name (for instance, http://192.168.0.100/admin.php), username, and password in the fields. **Alarm** triggered and **Motion Detection** notifications can be sent to the specified HTTP server.

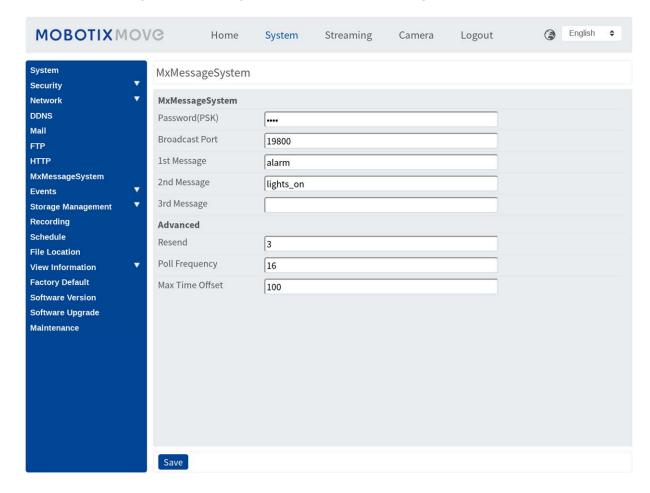
Click on **Save** to apply and store the settings.

**NOTE!** Please see **Events > Application >**Send HTTP Notification, p. 66 for the HTTP notification settings.

# **MxMessageSystem**

This system allow exchanging network messages between computers and cameras and is used for advanced signaling of events.

To edit the MxMessageSystem settings, select **System > MxMessageSystem**.



The camera can send notifications via the MxMessageSystem by triggered events.

#### **MxMessageSystem**

Password (PSK): The communication is SSH encrypted. Enter your private security key.

**Broadcast Port:** Enter the broadcast port of the MxMessageSystem.

**Messages:** Enter up to three messages that can be sent to the MxMessageSystem.

## **Advanced**

**Resend:** This parameter specifies how often in total the message will be resent. Many resends increase the probability that the message is actually received, but they also create heavier network load.

**Poll frequency:** This parameter specifies how often per second the messages will be sent. A higher frequency reduces latency, but creates heavier network load.

**Max. Time Offset:** Maximum difference between the message timestamp and the system time. Messages with a greater difference are discarded. It is highly recommended to synchronize the system time of all message system components using NTP (in the Date and Time dialog).

Click on **Save** to apply and store the settings.

**NOTE!** To configure events that use MxMessageSystem, open **System > Events > MxMessageSystem Event** (see also Events (Alarm Settings)).

# **Events (Alarm Settings)**

To edit the events settings, select **System > Events**. You will see these sections:

- Application
- Motion Detection
- Network Failure Detection
- Tampering
- MxMessageSystem Event
- Periodical Event
- Manual Trigger
- Audio Detection
- Video Analytics

# **Triggered Actions (Common to All Event Types)**

The following alarm actions can be triggered by the camera when it detects the corresponding event.

**NOTE!** Depending on the camera's features and specific settings, some actions may not be available (e.g. FTP is only available if an FTP site has been specified).

- Enable Alarm Output (high/low)
   Select these items to enable alarm relay outputs.
- IR Cut Filter

Select the item and the IR cut filter (ICR) of the camera will be removed (on) or blocked (off) when alarm input is triggered. This function is only available for models with IR cut filter.

**NOTE!** The IR Function, p. 102 could not be set as **Auto** mode if this triggered action is enabled.

## ■ Send Alarm Message by FTP/E-Mail

The administrator can select whether to send an alarm message by FTP and/or E-mail when audio is detected.

## Upload Image by FTP

Select this item and the administrator can assign an FTP site and configure various parameters. When audio is detected, event images will be uploaded to the appointed FTP site. Note that to implement this function, one of the streaming MUST be set as MJPEG; otherwise, this function will be grayed out and cannot be accessed.

The **Pre-trigger buffer** function allows users to check what happened to cause the trigger. The **Pre-trigger buffer** frame rate could be pre-determined. On the other hand, **Post-trigger buffer** is for users to upload certain amount of images after audio event occurs.

**NOTE!** The **Pre-trigger buffer** generally ranges from 1 to 20 frames. However, the range will change accordingly if the frame rate of MJPEG on **Streaming > Video Configuration** is 6 or lower.

Check the box **Continue image upload** to upload the triggered images during certain time or keep uploading until the trigger is off. Select **Upload for \_\_sec** and enter the duration in the blank. The images of the duration will be uploaded to FTP when the audio event occurs. The setting range is from 1 to 99999 sec. Select **Upload while the trigger is active** to make the images keep being uploaded to FTP during the trigger active until the event stops. Set the Image frequency as the upload frame rate. The setting range is from 1 to 15 frames per second.

**NOTE!** Make sure FTP configuration has been completed. Refer to section FTP for further details.

## ■ Upload Image by E-Mail

Select this item and the administrator can assign an E-mail address and configure various parameters. When audio is detected, event images will be sent to the appointed E-mail address. Note that to implement this function, one of the streaming MUST be set as MJPEG; otherwise, this function will be grayed out and cannot be accessed.

The **Pre-trigger buffer** function allows users to check what happened to cause the trigger.

The **Pre-trigger buffer** frame rate could be pre-determined. On the other hand, **Post-trigger buffer** is for users to upload certain amount of images after the audio event occurs.

**NOTE!** The **Pre-trigger buffer** generally ranges from 1 to 20 frames. However, the range will change accordingly if the frame rate of MJPEG on **Streaming > Video Configuration** is 6 or lower.

Check the box **Continue image upload** to upload the triggered images during certain time or keep uploading until the trigger is off. Select **Upload for** \_\_sec and enter the duration in the blank. The images of the duration will be uploading by E-mail when the audio event occurs. The setting range is from 1 to 99999 sec. Select **Upload while the trigger is active** to make the images keep being uploaded to E-mail during the trigger active until the event stops. Set the Image frequency as the upload frame rate. The setting range is from 1 to 15 frames per second.

**NOTE!** Make sure SMTP configuration has been completed. Refer to section Mail for further details.

## ■ Upload Image to SD Card

Select this item, and then the images will be uploaded to the SD card periodically. Note that to implement this function, one of the streaming MUST be set as MJPEG; otherwise, this function will be grayed out and cannot be accessed.

The **Pre-trigger buffer** function can define how many images to be uploaded before the triggered moment. The **Post-trigger buffer** function can define how many images to be uploaded after the triggered moment.

**NOTE!** The **Pre-trigger buffer** generally ranges from 1 to 20 frames. However, the range will change accordingly if the frame rate of MJPEG on **Streaming > Video Configuration** is 6 or lower.

**NOTE!** Before implementing **Upload Image to SD Card**, please make sure that the SD Card is properly detected and installed. Refer to **Storage Management > SD Card > Device Information** for further details.

#### Send HTTP Notification

Check this item, select the destination HTTP address, and specify the parameters for event notifications by **Audio Detection** triggered. When an alarm is triggered, the notification can be sent to the specified HTTP server.

For instance, if the custom parameter is set as "action=1&group=2", and the HTTP server name is "http://192.168.0.1/admin.php", the notification will be sent to HTTP server as "http://192.168.0.1/admin.php? action=1&group=2" when alarm is triggered.

#### Record Video Clip

Check this item and select a video recording storage type, **SD Card** or **NAS** (Network-Attached Storage>. The Audio Detection recording will be stored in microSD/SD card or the NAS when audio is detected.

The **Pre-trigger buffer** recording function allows users to check what happened to cause the trigger. The pre-trigger buffer time range is from 1 to 3 sec. Select **Upload for** \_\_ **sec** to set the recording duration after audio is triggered. The setting range is from 1 to 99999 sec. Select **Upload while the trigger is active** to record the triggered video until the trigger is off.

**NOTE!** Please make sure the local recording (with microSD/SD card) or the remote recording (with NAS) is activated so that this function can be implemented. Refer to section Recording for further details.

## **File Name**

Enter a file name in the blank, e.g. image.jpg. The uploaded image's file name format can be set in this section. Please select the one that meets the requirements.

#### Add date/time suffix

File name: imageYYMMDD HHNNSS XX.jpg

Y: Year, M: Month, D: Day

H: Hour, N: Minute, S: Second

X: Sequence Number

# Add sequence number suffix (no maximum value)

File name: imageXXXXXXX.jpg

X: Sequence Number

#### Add sequence number suffix up to # and then start over

File Name: imageXX.jpg

X: Sequence Number

**NOTE!** The file name suffix will end at the number being set. For example, if the setting is up to "10", the file name will start from 00, end at 10, and then start all over again.

#### Overwrite

The original image in the FTP site will be overwritten by the new uploaded file with a static file name.

Click on **Save** to apply and store the settings.

# **Application**

To edit the application settings, select **System > Events > Application**.

The camera supports one alarm input and one relay output for cooperation with alarm system to catch event images. Refer to alarm pin definition below to connect alarm devices to the camera if needed.

#### **Alarm Switch**

The default setting for the Alarm Switch function is **Off**. Enable the function by selecting **On**. You can also activate the function according to the schedule previously set in the **Schedule** setting page. Select **By schedule** and click **Please select...** to choose the desired schedule from the drop-down menu.

## **Alarm Type**

Select an alarm type, **Normal close** or **Normal open**, that corresponds with the alarm application.

# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **Motion Detection**

To edit the motion detection settings, select **System > Events > Motion Detection**.

Motion Detection function allows the camera to detect suspicious motion and trigger alarms by comparing sampling pixels in the detection area of two consecutive live images. When motion volume in the detection area reaches/exceeds the determined sensitivity threshold value, the alarm will be triggered.

The function supports up to 4 sets of Motion Detection Settings. Settings can be chosen from the Motion Detection drop-down menu.

#### **Motion Detection**

By default, motion detection is **Off**. Select *Camera1*, *Camera2*, *Camera3*, or *Camera4* from the drop-down menu to configure the video stream from the specified camera head, and select **On** to enable this feature.

You can also activate the function according to the schedule previously set in the **Schedule** setting page. Select **By schedule** and click **Please select...** to choose the desired schedule from the drop-down menu.

# **Motion Region Paint**

The camera divides the detection area into 1200 (40x30) detection grids; you can draw the motion detection region using the paintbrush.

Check the box **Enable brush** and select the brush size, 1x1, 3x3 or 5x5. Then, left click and drag the mouse cursor to draw the preferred detection region. To erase the drawn detection region, left click and drag the mouse cursor on the colored grids.

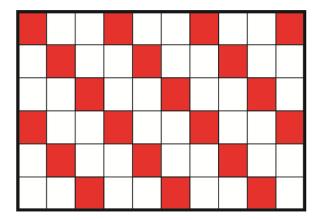


# **Motion Detection Setting**

Users could adjust various parameters of Motion Detection in this section.

## ■ Sampling pixel interval [1-10]:

This item is used to examine the differences between two frames. You can configure the interval of sampling pixel. The default value is 1. For instance, if users set the interval as 3, IP camera system will take one sampling pixel from every 3 pixels of each row and each column in detection area (refer to the figure below). The alarm will be triggered when differences are detected.



## ■ Detection level [1-100]:

You can configure detection level for each sampling pixel. Detection level is how much the camera can accept the differences between two sampling pixels. The smaller the value is, the more minor motions it detects. The default level is 10.

#### Sensitivity level [1-100]:

The default level is 80, which means if 20% or more sampling pixels are detected differently, system will detect motion. The bigger the value, the more sensitive it is. Meanwhile, when the value is bigger, the red horizontal line in the motion indication window will be lower accordingly.

#### ■ Time interval (sec) [0-7200]:

The value is the interval between each detected motion. The default interval is 10.

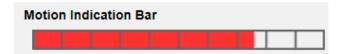
#### **Motion Indication Bar**

When Motion Detection function is activated and the motion is detected, the signals will be displayed on the motion indication bar. The motion indication bar will go green or red when there is any motion occurrence in the detection region.

Green suggests the occurring motion is detected and does not exceed the threshold of detection level and sensitivity level. No alarms will be triggered.



Red suggests the ongoing motion exceeds the threshold of detection level and sensitivity level. The alarm will be triggered.



# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **Network Failure Detection**

To edit the network failure detection settings, select **System > Events > Network Failure Detection**.

Network Failure Detection allows the camera to ping another IP device (e.g. NVR, VSS, Video Server, etc.) within the network periodically and generates some actions in case of network failure occurs, for instance, a Video Server is somehow disconnected.

Being capable of implementing local recording (through microSD/SD card) or remote recording (via NAS) when network failure happens, the camera can be a backup recording device for the surveillance system.

## **Detection Switch**

The default setting for the Detection Switch function is **Off**. Enable the function by selecting **On**. You can also activate the function according to the schedule time that is previously set in the **Schedule** setting page. Select **By schedule** and click **Please select...** to choose the desired schedule from the drop-down menu.

# **Detection Type**

Input the IP device address and the period of ping time to ping. The camera will ping the IP device every N minute(s). If it fails for up to three times, the alarm will be triggered. The ping time setting range is from 1 to 99 min.

# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **Tampering**

To edit the tampering settings, select **System > Events > Tampering**.

Tampering Alarm function helps the IP camera against tampering, such as deliberate redirection, blocking, paint spray, and lens cover, etc., through video analysis and reaction to such events by sending out notifications or uploading snapshots to the specified destination(s).

Detection of camera tampering is achieved by measuring the differences between the older frames of video (which are stored in buffers) and more recent frames.

# **Tampering Alarm**

The default setting for the Tampering Alarm function is **Off**. Enable the function by selecting **On**. You can also activate the function according to the schedule previously set in the **Schedule** setting page. Select **By schedule** and click **Please select...** to choose the desired schedule from the dropdown menu.

# **Tampering Duration**

Minimum Tampering Duration is the time for video analysis to determine whether camera tampering has occurred. Minimum Duration could also be interpreted as defining the Tampering threshold; longer duration represents higher threshold. Settable Tampering Duration time range is from 10 to 3600 sec. The Default value is 20 sec.

# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **MxMessageSystem Event**

To edit the MxMessageSystem Event settings, select **System > Events > MxMessageSystem Event**. MxMessageSystem Alarm function can trigger an action if a notification by the MxMessageSystem is received.

# **MxMessageSystem Alarm**

The default setting for the MxMessageSystem Alarm function is **Off**. Enable the function by selecting **On**. You can also activate the function according to the schedule previously set in the **Schedule** setting page. Select **By schedule** and click **Please select...** to choose the desired schedule from the drop-down menu.

# **MxMessageSystem Setting**

- Message Path/Name: Enter the message path of the MxMessage which should trigger an action. Minimum Tampering Duration is the time for video analysis to determine whether camera tampering has occurred. Minimum Duration could also be interpreted as defining the Tampering threshold; longer duration represents higher threshold. Settable Tampering Duration time range is from 10 to 3600 sec. The Default value is 20 sec.
- Action Duration: Set a time period in seconds after which a triggered action such as video recording is to be ended.

# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **Periodical Event**

To edit the periodical event settings, select **System > Events > Periodical Event**.

With Periodical Event setting, you can set the camera to upload images periodically to an FTP site or an E-mail address. For example, if the time interval is set to 60 seconds, the camera will upload images to the FTP site or the E-mail address every 60 seconds. The images to be uploaded are the images before and after the triggered moment. You can define how many images to be uploaded in the **Triggered Action** section of this setting page.

#### **Periodical Event**

The default setting for the Periodical Event function is **Off**. Enable the function by selecting **On**.

#### **Time Interval**

The default value of the time interval is 60 seconds. The setting range of the time interval is from 60 to 3600 seconds.

# **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

# **Manual Trigger**

To edit the manual trigger settings, select **System > Events > Manual Trigger**.

With Manual Trigger setting, the current image(s) or video can be uploaded to the appointed destination, such as an FTP site or an E-mail address. The administrator can specify the triggered actions that will take when the users switch the Manual Trigger button to ON. All options are listed as follows.

### **Manual Trigger**

The default setting for the Manual Trigger function is **Off**. Enable the function by selecting **On**. After the Manual Trigger function is enabled, click the Manual Trigger button on the Home page to start uploading data. Click again to stop uploading.

### **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

#### **Audio Detection**

To edit the audio detection settings, select **System > Events > Audio Detection**.

Audio Detection function allows the camera to detect audio and trigger alarms when audio volume in the detected area reaches or exceeds the determined sensitivity threshold value.

**NOTE!** Audio Detection function is only available for models equipped with Audio I/O function.

#### **Audio Detection**

In Audio Detection Setting, the default setting for the Audio Detection function is **Off**. Enable the function by selecting **On**.

### **Audio Detection Setting**

Users could adjust various parameters of Audio Detection in this section.

#### ■ Detection level [1-100]:

The item is to set detection level for each sampling volume; the smaller the value, the more sensitive it is. The default level is 10.

#### ■ Time interval (sec) [0-7200]:

The value is the interval between each detected audio. The default interval is 10.

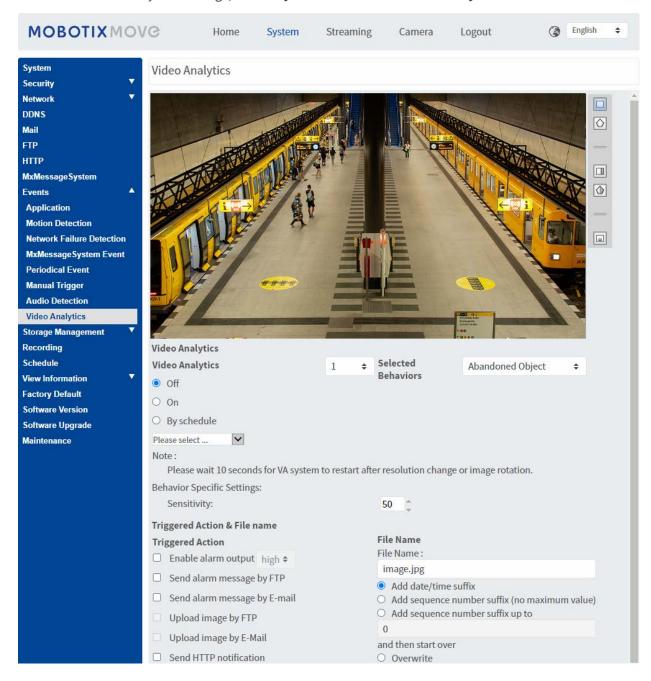
#### **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

## **Video Analytics**

To edit the video analytics settings, select **System > Events > Video Analytics**.



### **Video Analytics Behaviors**

Every profile allows defining two different behaviors from the **Selected Behaviors** dropdown. For example:

- Set Video Analytics to 1.
- From **Selected Behaviors**, select *Face Detection*.

- Under Behavior-Specific Settings, configure the settings for the selected behavior option (in this case, you could activate the Face and Gender checkboxes).
- Click on Save to apply and store the settings.
- Set Video Analytics to 2.
- From **Selected Behaviors**, select *Abandoned Object*.

**NOTE!** You cannot select the same a behavior already selected for Video Analytics #1.

- Under Behavior-Specific Settings, configure the settings for the selected behavior option (in this case, you could change the Sensitivity).
- Click on Save to apply and store the settings.

#### **Zone Settings**

**NOTE!** This section is only available for the **Intrusion Detection** behavior and if you have defined at least one zone in the image (using the \bigsize / \bigotimes buttons).



- The active zone in the **Zone List** has a blue background.
- The defined zones get default names ("Zone 1", "Zone 2",...). To rename a zone, click on a zone and enter a different name (in this case, "Door 1", Door 2", and "Window").
- To delete a zone, click on the trailing "x" after the zone name in the list.
- **Directions**: Select one direction or *ALL* to trigger based on direction of movement.
- Dwell time: Enter the minimum number of seconds for the object to stay within the zone to trigger.
- **Detect item**: Allows detecting only persons or vehicles, or both.
- Click on Save to apply and store the settings.

#### **Show Analytics Info**

Click on **Show Analytics Info** to open a separate window that contains the event stream of the camera. This will allow you to monitor the events that are detected by the currently defined settings (e.g. for testing the setup).

**NOTE!** For more information on how to operate the Video Analytics settings, please refer to the Video Analytics Manual.

#### **Triggered Action**

See the section Triggered Actions (Common to All Event Types), p. 63 for information about the various actions that can be triggered.

Click on **Save** to apply and store the settings.

## **Storage Management**

To edit the storage management settings, select **System > Storage Management**.

Click on **Storage Management**, there will be a drop-down menu with tabs including **SD Card**, **SSD**, and **Network Share**.

**NOTE!** Always power off the camera before inserting or removing any storage media!

## SD Card/SSD

To edit the settings for SD cards, select **System > Storage Management > SD Card**. To edit the settings for SSD cards, select **System > Storage Management > SSD**.

You can implement local recording to two microSD/SDHC/SDXC cards with up to 1 TB capacity each and two SSD cards with up to 8 TB capacity each.

This page shows the capacity information of the selected storage medium and a recording list with all recorded files. You can also format the storage media and implement automatic recording cleanup through the setting page.

To implement recording on a storage medium, please go to the **Recording** page (see Recording, p. 80).

**NOTE!** Please format the storage medium when using it for the first time. Formatting will also be required when a storage medium is being used on one camera and later transferred to another camera with different software platform.

It is not recommended to record on microSD/SD cards for 24/7 continuously, as it may not be able to support long term continuous data read/write. Please contact the manufacturer of the microSD/SD card for information regarding reliability and life expectancy.

#### **Device Information**

After the storage medium is inserted into the camera, the card information such as memory capacity and status will be shown at **Device Information**.

### **Recording Source**

Select a video stream to set as the recording source. The default format of the video stream is **Stream 1**. Select a preferred stream from the drop-down list.

Click on **Save** to apply and store the settings.

#### **Recording Filename Format**

Select a format as the recording file name format. The default recording file name format is **Start time only**. Select a preferred format from the drop-down list.

Click on **Save** to apply and store the settings.

### **Device Setting**

Click on **Format** to format the storage medium.

Two file systems are provided: **vfat** (default) and **ext4**. It is recommended to select **ext4** for steady and better performance.

#### **Disk Cleanup Setting**

Check **Enable automatic disk cleanup** and specify the time **1~999 day(s)** or **1~142 week(s)** and storage limits **1~99% full** to configure disk cleanup settings.

Click on **Save** to apply and store the settings.

### **Recording List**

Enter the period in the date fields and click on **Search**. Select **Video** / **JPEG**, and then each video/image file on the storage medium will be listed in the recording list. The maximum file size is 60 MB/per file.

When the recording mode is set as **Always** (consecutive recording) and the storage medium recording is also allowed to be enabled by events triggered, once events occur, the system will immediately implement events recording to the memory card. After the recording of the events are finished, the camera will return to the regular recording mode.

#### Remove

To remove a file, select the file first, and then click **Remove** button.

#### Sort

Click on **Sort**, and the files in the Recording list will be listed in name and date order. The capital letter at the beginning of a name indicates the type of recording:

Initial	Recording Type	Initial	Recording Type
А	Alarm	S	Periodical Event
М	Motion	R	Regular Recording
N	Network Failure	V	Manual Trigger
Т	Tampering	U	Audio Detection

#### Download

To open/download a video clip/image, select the file first, then click on **Download** below the **Recording** list. The selected file window will pop up. Click on the AVI/JPEG file to download the file to the specified location.

## **Network Share (NAS)**

To edit the network share settings, select **System > Storage Management > Network Share**.

You can store the recording videos to a network share folder, or NAS (Network-Attached Storage). A NAS device is used for data storage and data sharing via network. This page displays the capacity information of the network device and a recording list with all the recording files saved on the network device. You can also format the NAS and implement automatic recording cleanup through the setting page.

#### **Device Information**

When a NAS is successfully installed, the device information such as the memory capacity and status will be shown at **Device Information**.

### **Storage Setting**

The administrator can set the camera to send the alarm messages to a specific NAS site when an alarm is triggered. Enter the network device details, which include host (the IP of the NAS), share (the folder name of the NAS), user name, and password, in the fields.

Click on **Save** to apply and store the settings.

#### **Storage Tools**

Click on Format to format the NAS.

### **Recording Source**

Select a video stream to set as the recording source. The default format of the video stream is **Stream 1**. Select a preferred stream from the drop-down list.

Click on **Save** to apply and store the settings.

#### **Recording Filename Format**

Select a format to set as the recording file name format. The default recording file name format is **Start time only**. Select a preferred format from the drop-down list

Click on **Save** to apply and store the settings.

#### **Disk Cleanup Setting**

Check **Enable automatic disk cleanup** and specify the time **1~999 day(s)** or **1~142 week(s)** and storage limits **1~99% full** to configure disk cleanup settings.

Click on **Save** to confirm the settings.

### **Recording List**

Each video file on the Network Share will be listed in the Recording list. The maximum file size is 60 MB/per file.

When the recording mode is set as **Always** (consecutive recording) and the NAS recording is also allowed to be enabled by events triggered, once events occur, the system will immediately implement events recording to NAS. After the recording of the events are finished, the camera will return to the regular recording mode.

#### Remove

To remove a file, select the file first, and then click on **Remove**.

#### Sort

Click on **Sort**, and the files in the Recording list will be listed in name and date order. The capital letter at the beginning of a name indicates the type of recording:

Initial	Recording Type	Initial	Recording Type
Α	Alarm	S	Periodical Event
М	Motion	R	Regular Recording
N	Network Failure	V	Manual Trigger
Т	Tampering	U	Audio Detection

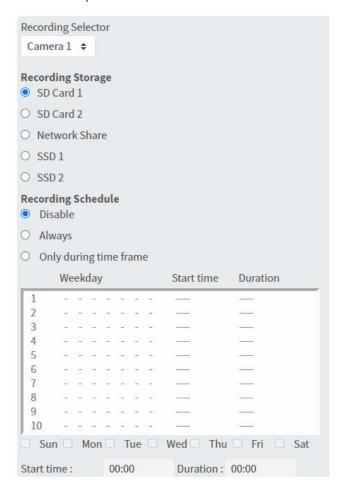
#### Download

To open/download a video clip, select the file first, and then click on **download** below the Recording list field. The selected file window will pop up. Click on the AVI file to directly play the video in the player or download it to a specified location.

## Recording

To edit the recording settings, select **System > Recording**.

In the **Recording** setting page, you can specify the recording schedule that fits the present surveillance requirement.



## **Recording Selector**

Select *Camera 1* to *Camera 4* from the drop-down menu to configure the video stream from the corresponding camera head.

## **Recording Storage**

Select SD Card 1, SD Card 2, Network Share, SSD 1, or SSD 2 as recording storage.

## **Enable Recording Schedule**

Two types of schedule mode are offered: **Always** and **Only during time frame**. You can select **Always** to activate recording on a storage medium or network storage all the time. Or, select a set of schedule from the time frame blank, check specific weekdays and setup the start time (hour:minute) and time period (hour:minute) to activate the recording at certain time frames. The setting range for the duration time is from 00:00 to 168:59.

Click on **Save** to apply and store the settings.

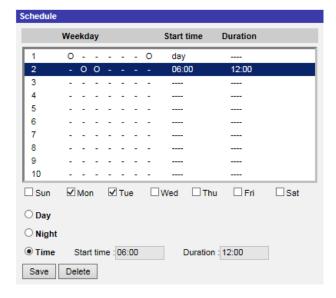
To delete a schedule, select one from the schedule list, and click **Delete**.

## **Disable Recording Schedule**

- Select **Disable** to terminate the recording function.
- Click on Save to apply and store the settings.

## **Schedule**

To edit the schedule settings, select **System > Schedule**.



### **Schedules Setup**

- 1. Select a time frame from the time frame list.
- 2. Check the weekday boxes below to choose the specific weekdays.
- 3. Select a time mode, Day, Night or Time. Under Time mode, specify the start time (hour:minute) and the time duration (hour:minute) to activate the schedule triggered features. The setting range for the time duration is from 00:00 to 168:59.
- 4. Click on **Save** to apply and store the settings.

  Alternatively, click on **Delete** to remove the highlighted time frame.

#### **Time Mode**

Day

The camera profile will be loaded when IR cut filter is on.

Night

The camera profile will be loaded when IR cut filter is off.

■ Time

This indicates the start time and the time duration for the schedule.

**NOTE!** Users MUST select **By schedule** under each feature setting page to enable the schedule function.

## File Location (Snapshots and Web Recording)

To edit the file location settings, select **System > File Location**.

You can specify a storage location on the PC or in the hard drive for the snapshots and the live video recordings. The default setting is: C:\. Once the setting is confirmed, click on **Save**, and all the snapshots and the web recordings will be saved in the designate location.

**NOTE!** Make sure the selected file path contains valid characters such as letters and numbers.

## **View Information**

To edit the view information settings, select **System > View Information**.

Click on **View Information**, there will be a drop-down menu with tabs including **Log File**, **User Information**, and **Parameters**.

## Log File

To edit the log file settings, select **System > View Information > Log File**.

Click on the tab to view the system log file. The camera keeps a record of the system's behavior and information related to the camera. These log data can be exported for future use. Click **generate syslog** and the Save File As dialog window will pop up. The default file name is named after the model name and the MAC address as "Model Name-MAC-log.tgz". Select the file destination and click **Save** to export the log data.

**NOTE!** "Save File As" dialog window may not show up immediately for the camera needs some time to process the log data.

#### **User Information**

To edit the user information settings, select **System > View Information > User Information**.

The administrator can view the privileges of each user (refer to Security, p. 47). User lines follow this syntax:

```
<User name>: <I/O access>:<camera control>:<talk>:<listen>
```

Example: <main-entrance>: 1:1:0:1

Values for <I/O access>, <camera control>, <talk>, and ten>:

- 1: function allowed
- 0: function blocked

**NOTE!** The talk and listen privileges will be set regardless of the audio capabilities of the camera.

#### **Parameters**

To edit the parameters settings, select **System > View Information > Parameter**.

Click on this item to view the parameter settings of the entire system, such as Camera Settings, Mask Information and Network Information.

## **Factory Default**

To edit the factory default settings, select **System > Factory Default**.

You can follow the instructions on this page to reset the camera to factory default settings if needed.

#### **Full Restore**

Click on **Full Restore** to recall the factory default settings. The camera system will restart in 30 seconds. The IP address will be restored to default. After the camera system is restarted, reconnect the camera using the default IP address. The default IP address is 192.168.0.250.

#### **Partial Restore**

Click on **Partial Restore** to recall the factory default settings (excluding network settings). The camera system will restart in 30 seconds. Refresh the browser page after the camera system is restarted.

**NOTE!** The IP address will not be restored to default.

#### Reboot

Click on **Reboot** and the camera system will restart without changing the current settings. Refresh the browser page after the camera system is restarted.

### **Software Version**

To see the software version, select **System > Software Version**.

## **Software Upgrade**

To edit the software upgrade settings, select **System > Software Upgrade**.

**NOTE!** Make sure the upgrade software file is available before carrying out software upgrade.

The procedure of software upgrade is as below.

1. Click on **Browse** and locate the upgrade file, for example, "ulmage\_userland".

**NOTE!** Do not change the name of the upgrade file, or the system will fail to find the file.

- 2. Pick a file type from the drop-down menu. In this case, select "ulmage+userland.img".
- 3. Click on **Upgrade**. Then the system will prepare to start the software upgrade. Subsequently, an upgrade status bar will be displayed on the page to show the current upgrade process. After the upgrade process is finished, the viewer will return to the **Home** page.

- 4. Close the video browser.
- 5. Click on **Start** and activate the **Control Panel**. In the appeared window, double-click on **Add or Remove Programs**. A window with the **Currently install programs** list will pop up. In the list, select the viewer and click on **Remove** to uninstall the existing progam.
- 6. Open a new web browser and re-login the camera. Users will be prompted to download the viewer. Once the viewer is downloaded and installed, the live video will be available.

## **Maintenance**

To edit the maintenance settings, select **System > Maintenance**.

You can export configuration files to a specified location and retrieve data by uploading the configuration file to the camera.

## **Export Files**

You can save the system settings by exporting a configuration file (.bin) to a specified location for future use. Click on **Export**, and the popup File Download window will come out. Click on **Save** and specify a desired location for saving the configuration file.

## **Upload Files**

To upload a configuration file to the camera, click on **Browse** to select the configuration file and then click on **Upload** for uploading.

# The "Streaming" Tab

To edit the video configuration settings, select **Streaming > Video Configuration**.



#### NOTE!

- Only the administrator can access the **Streaming** configuration page.
- The preset resolution and other settings will vary depending on the current camera model.

## **Video Configuration**

To edit the video configuration, select **Streaming > Video Configuration**.

## **Encoding**

Click on one of the **stream 1** to **stream 5** sections to expand and configure the corresponding stream. For **stream 6** to **stream 9**, select **Yes** to enable a stream and **No** to disable it.

## **Encode Type**

The available video resolution formats include H.265, H.264, and MJPEG. You can select the preferred encode type from the drop-down menu.

### Resolution

The following table lists the default resolution of the camera.

IP Camera Model		Default Resolution
20MP Multisensor IR Video Analytics	Linear Mode	H.265/H.264: 2560 × 1920 (30/25 fps) +
Camera	(60/50 fps)	H.265/H.264: 2560 × 1920 (30/25 fps) +
Mx-VM1A-20-IR-VA		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 1600 × 1200 (30/25 fps)
	WDR Mode	H.265/H.264: 2560 × 1920 (30/25 fps) +
	(WDR 2 Shutter)	H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 2560 × 1920 (30/25 fps) +
		H.265/H.264: 1600 × 1200 (30/25 fps)

#### **Frame Rate**

Video frame rate is for setting the frames per second (fps) if necessary.

The default setting of Stream 1 to Stream 5 is 30 fps (NTSC) or 25 fps (PAL). The maximum frame rate range of each stream will change according to the selected video resolution.

#### NOTE!

- Low frame rate will decrease video smoothness.
- Please make sure the higher compression ratio is supported by the system before setup.

### **Profile**

You can set H.265/H.264 Profile to **High Profile** or **Main Profile** according to its compression needs. With the same bit rate, the higher the compression ratio, the better the image quality is. The default setting is **Main Profile**.

#### **Rate Control**

The following H.265/H.264 bit rate modes are supported:

■ CBR (Constant Bit Rate)

The video bitrate of the video stream will be fixed and consistent to maintain the bandwidth.

■ VBR (Variable Bit Rate)

The video bitrate of the video stream varies according to the activity of the monitoring environment to achieve better image quality.

#### ■ LBR (Low Bit Rate)

LBR keeps low bitrate and ensures superior image quality. To implement LBR control, setup the compression level and dynamic GOV for each streaming accordingly beforehand.

#### Compression

Based on the current application area and streaming bit rate, select the most suitable compression level, high/mid/low.

- Set High, and bit rate will vastly be reduced; however, image quality may be degraded at the same time.
- Set **Low**, and bit rate will stably keep low while image quality remains high.

#### Dvnamic GOV

According to the amount of motion in the application area, the GOV length of the video will be adjusted dynamically to reduce more bit rate, especially for scenes with minor changes. The length of Dynamic GOV is from **GOV Length** to **Max. GOV** (4094).

- Select Enabled and set Max. GOV. Then click on Save to activate the setting.
- If there is small or zero activity in the scene, set Max. GOV larger, the GOV length will be longer, resulting in lower bit rate and bandwidth.
- If there are constant dynamic changes in the scene, it is suggested just adjust GOV Length and disable Dynamic GOV.

Click on **Save** to apply and store the settings.

#### **Bit Rate**

The default setting of the H.265/H.264 bit rate for Stream 1 to Stream 5 is 12288 kbit/s. The setting range is from 64 to 20480 kbit/s, and the total bit rate should not exceed 131072 kbit/s.

## **GOV Length**

You can set the GOV length to determine the frame structure (I-frames and P-frames) in a video stream to save bandwidth. Less bandwidth is needed if the GOV length is set to a high value. However, the shorter the GOV length, the better the video quality is.

The default setting for Stream 1 to Stream 5 is 30. The setting range of the GOV length is from 1 to 4094.

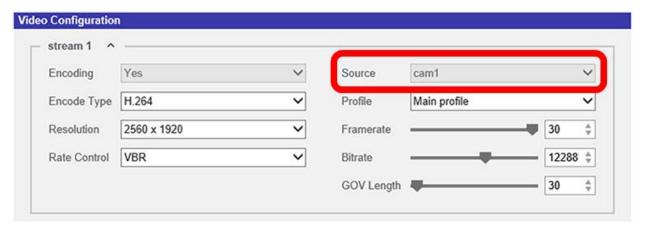
## Q (Quality) Factor (MJPEG Only)

The default setting of MJPEG Q factor is 35; the setting range is from 1 to 70.

### Source

You can set the viewing mode of specific camera models here. The resolution options will vary according to the viewing mode selected from the **Source** drop-down list.

Cam1 to Cam4 are referring to the video stream from the specified camera head. The default setting for Stream 1 to Stream 4 is set to Cam1 to Cam4, respectively. Stream 5 can be set to Cam1 to Cam4 and quad\_view. For Stream 6 to Stream 9, you can select the camera heads from Cam1 to Cam4.



Click on **Save** to confirm the setting or click on **Reset** to return to the previous settings.

## **Video Rotation**

#### **Camera Selector**

Select Camera 1 to Camera 4 from the drop-down menu to configure the video stream from the corresponding camera head.

#### **Rotate Function**

You can change video display type if necessary. Selectable video rotate types include Mirror video and 90/180/270 degree clockwise rotate. Refer to the following descriptions for the different video rotate type.

#### Mirror

Select **yes** from the drop-down menu, and the image will be mirrored horizontally.

#### Rotate Type

You can choose 0, 90, 180, or 270 degrees from the drop-down menu to rotate the image. Click on **Save** to apply and store the settings.

## **Video Text Overlay**

You can select the items to display data including date & time/text string/subtitle/image on the live video pane.

#### **Camera Selector**

Select *Camera 1* to *Camera 4* from the drop-down menu to configure the video stream from the corresponding camera head.

### **Overlay Type**

You can select at most three items out of four options including date & time/text string/sub-title/image to display on the live video pane.

#### ■ Include Date & Time

Check the box to enable date & time display on the Live Video Pane and a Video Text Overlay Window will show up. Move the mouse cursor to the center of the window then click and drag the window to preferred display position. You can choose to display date, time, or date & time from the drop-down menu, and decide the string align position (left/right).

#### ■ Include Text String

Check the box to enable text string display on the Live Video Pane and a Video Text Overlay Window will show up. Move the mouse cursor to the center of the window then click and drag the window to preferred display position. Type the text to display in the entry field and decide the string align position (left/right). The maximum length of the text string is 15 alphanumeric characters.

#### ■ Include Subtitle

Check the box to enable subtitle display on the Live Video Pane and a Video Text Overlay Window will show up. Move the mouse cursor to the center of the window then click and drag the window to preferred display position. Type the text to display in the entry field and decide the string align position (left/right). You can set at most 5 subtitles, and the maximum length of each subtitle is 16 alphanumeric characters.

#### Include Image

Check the box to enable image display on the Live Video Pane and a Video Text Overlay Window will show up. Move the mouse cursor to the center of the window, click and drag the window to preferred display position, and then decide the string align position (left/right).

Click on **Set** to confirm the setting.

## **Text Overlay Setting**

You can choose the Text Overlay Color (black, white, yellow, red, green, blue, cyan, or magenta) and Text Overlay Size (small, medium, or large) of the display date & time/text string/subtitle.

Click on **Set** to confirm the setting.

## **Image Overlay Setting**

Users must save the image as a 8-bit BMP file; the length should be the multiple of 32, and the width should be the multiple of 4. The maximum resolution of the image should not exceed 32768 pixels. Click on **Set** and **Upload** to confirm the setting.

## **Video ROI Encoding**

To edit the video ROI encoding settings, select **Streaming > Video ROI Encoding**.

Video ROI Encoding is to set the compression of the selected zone within ROI for better performances; at most three zones can be set in the interested region. However, this function does NOT support MJPEG video format.

The following shows how to setup Video ROI Encoding. To implement this function, Video ROI must be setup beforehand.

- Select a video stream from Video Stream.
- Select Enable from ROI Encoding to implement ROI Encoding.
- Click on Add, click and drag the center of the window to move it to the interested location; click and drag the edge of the window outward/inward to resize the window.

**NOTE!** The total size of the three windows CANNOT be larger than the half size of the ROI. When exceeds, a warning window will pop up.

- Choose the quality of the setting zone from Quality.
  The higher the value, the better the image quality (higher bit rate) of the setting zone will be.
  On the contrary, the lower the value, the lower the image quality (lower bit rate) of the selected area will be.
- Click on Save to apply and store the settings.

## **Video OCX Protocol**

To edit the video OCX protocol settings, select **Streaming > Video OCX Protocol**.

In the **Video OCX protocol** setting page, the administrator can select RTP over UDP, RTP over RTSP (TCP), RTSP over HTTP or MJPEG over HTTP, for streaming media over the network. In the case of multicast networking, you can select the Multicast mode. Click on **Save** to confirm the setting. Video OCX protocol setting options include:

- RTP over UDP/RTP over RTSP(TCP) / RTSP over HTTP/MJPEG over HTTP
- Multicast Mode

Enter all required data, including Multicast Stream 1~9 Video Address/Multicast Stream Audio Address, Multicast Port and Multicast TTL into each blank.

Click on **Save** to apply and store the settings.

## Video Mask

To edit the video mask settings, select **Streaming > Video Mask**.

#### **Camera Selector**

Select *Camera 1* to *Camera 4* from the drop-down menu to configure the video stream from the corresponding camera head.

#### **Active Mask Function**

#### Add a Mask

Check a Video Mask checkbox, and a red frame will come out in the Live Video pane. Use the mouse to drag and drop to adjust the mask's size and place it on the target zone. At most 5 video masks can be set.

**NOTE!** It is suggested to set the Video Mask slightly bigger than the object.

#### ■ Cancel a Mask

Un-check the Video Mask checkbox meant to be deleted; the mask will disappear from the Live Video pane instantly.

### **Mask Setting**

#### Mask color

The selections of Mask color include black, white, yellow, red, green, blue, cyan, and magenta. Click on **Save** to apply and store the settings.

## **Audio (Audio Mode and Bit Rate Settings)**

To edit the audio mode settings, select **Streaming > Audio**.

In this page, the administrator can adjust the sound transmission mode, the audio gain levels and the audio bit rate. Setting for enabling sound recording to the microSD/SD card is also available.

#### **Transmission Mode**

#### ■ Full-duplex (Talk and Listen simultaneously)

In the Full-duplex mode, the local and remote sites can communicate with each other simultaneously, i.e. both sites can speak and listen to the other side at the same time.

#### ■ Half-duplex (Talk or Listen, not at the same time)

In the Half-duplex mode, the local/remote site can only talk or listen to the other site at a time.

#### Simplex (Talk only)

In the Talk only Simplex mode, the local/remote site can only talk to the other site.

#### Simplex (Listen only)

In the Listen only Simplex mode, the local/remote site can only listen to the other site.

#### Disable

Select the item to turn off the audio transmission function.

## **Server Gain Setting**

Set the audio input/output gain levels for the sound amplification. The audio input gain value is adjustable from 1 to 10. The audio output gain value is adjustable from 1 to 6. The sound will be turned off if the audio gain is set to "Mute".

#### **Bit Rate**

Selectable audio transmission bit rate include 16 kbit/s, 24 kbit/s, 32 kbit/s, 40 kbit/s, uLAW (64 kbit/s), ALAW (64 kbit/s), AAC (128 kbit/s), PCM (128 kbit/s), PCM (256 kbit/s), PCM (384 kbit/s), and

PCM (768 kbit/s). Higher bit rate will let higher audio quality and require bigger bandwidth. Click on **Save** to apply and store the settings.

## **Input Type**

Click on **Save** to apply and store the settings.

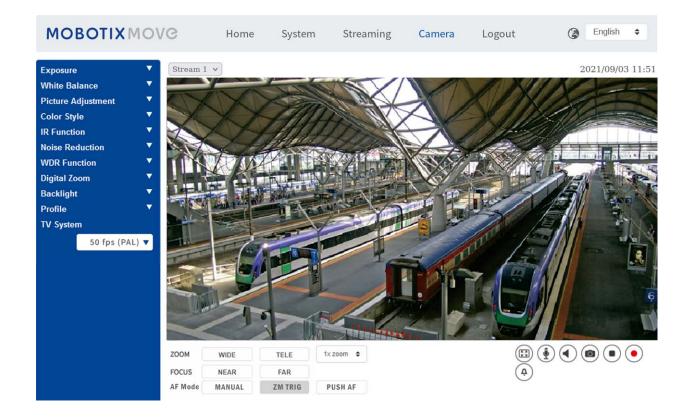
## **Recording to Storage**

Select **Enable** from the drop-down menu to enable audio recording with videos into the microSD/SD card or the NAS.

**NOTE!** If the chosen bit rate is not compatible with the player, there will only be noise instead of audio during playback.

Click on **Save** to apply and store the settings.

## The "Camera" Tab



## **Camera Selector**

Select *Camera 1* to *Camera 4* from the drop-down menu to configure the video stream from the corresponding camera head.

## **Exposure**

To edit the exposure settings, select **Camera > Exposure**.

Exposure is the amount of light received by the image sensor. It is determined by the width of lens diaphragm opening, the shutter speed and other exposure parameters. With these items, you can define how the Auto Exposure function works. You can select one of the exposure modes according to the operating environment. Each exposure mode is specified as follows.

**NOTE!** The available settings and the shutter speed range will vary depending on the lens/CMOS sensor combination.

## **AE Priority (Auto-Exposure Priority)**

The Auto Exposure Priority function automatically adjusts the camera's exposure settings to ensure that the images remain clear and bright under low-light conditions. There are two modes available, each with a distinct order of adjusting gain and shutter speed. Users can opt for either mode depending on their requirements.

#### **■** Image Quality

To maintain the brightness of the image, gain and shutter speed in **Image Quality** mode will be progressively adjusted under low light conditions. Shutter speed will decrease with increasing gain until the image is bright enough.

#### Realtime

**Realtime** mode prioritizes increasing gain to the maximum over slowing down shutter speed. Shutter speed will be slowed down only when maximum gain is reached. Select this mode if you want to maintain the frame rate.

## **Night Mode Priority**

When the TV system is set as HDR 2x shutter, you can select one of the following modes.

#### Normal

With this mode, the camera adjusts the exposure depending on the environment (this is the default).

#### ■ High Light Detail

It is recommended to choose this mode in dark environments if you want to see details of bright objects. The camera automatically adjusts exposure to show more detail of the bright object. Note that dark areas will become darker when using this mode.

#### Max Gain

Maximum Gain can be set to reduce image noises. The maximum gain ranges from 3 dB to 48 dB, or select **Off** to disable the function. The default setting is 48 dB.

#### **Manual Mode**

With this mode, you can select the suitable shutter speed, iris size and gain value according to the environmental illumination. The shutter speed ranges from 1/10000 to 1 sec. (NTSC) or from 1/10000 to 1/1.5 sec. (PAL).

The range of the iris size is from 0 to 9, or select **Full open** to fully open the iris. The gain value range is from 3 dB to 48 dB, or select **Off** to disable the function.

**NOTE!** The **Gain** setting is not available for this camera model.

### **White Balance**

To edit the white balance settings, select **Camera > White Balance**.

A camera needs to find reference color temperature, which is a way of measuring the quality of a light source, for calculating all the other colors. The unit for measuring this ratio is in degree Kelvin (K). You can select one of the White Balance Control modes according to the operating environment. The following table shows the color temperature of some light sources for reference.

Light Sources	Color Temperature in K
Cloudy Sky	6,000 to 8,000
Noon Sun and Clear Sky	6,500
Household Lighting	2,500 to 3,000
75-watt Bulb	2,820
Candle Flame	1,200 to 1,500

#### **Auto Mode**

The Auto White Balance mode is suitable for environments with light source having color temperature in the range roughly from 2700K to 7800K.

## **ATW Mode (Auto Tracking White Balance)**

With Auto Tracking White Balance function, the white balance in a scene will be automatically adjusted while temperature color is changing. The AWB.wide mode is suitable for environments with light source having color temperature in the range roughly from 2500K to 10000K.

#### AWB.normal

The AWB (Auto White Balance).normal mode is suitable for environments with light source having color temperature in the range roughly from 2700K to 7800K.

### AWB.wide

With AWB (Auto White Balance).wide function, the white balance in a scene will be automatically adjusted while temperature color is changing. The AWB.wide mode is suitable for environments with

light source having color temperature in the range roughly from 2500K to 10000K.

#### AWB.all

The AWB (Auto White Balance).all mode is suitable for environments with light source having color temperature under 2500K or over 10000K.

#### **Smart Mode**

The Smart mode is suitable for environments with one single background color which is strongly saturated, for instance, in a forest.

#### **One Push**

With One Push function, white balance is adjusted and fixed according to the scene the camera currently sees. This function is best for situations with minimal scene changes and continuous lighting. The function is suitable for light sources with any kind of color temperature. Follow the steps below to set the white balance.

- Point the camera to the monitoring area.
- Select One Push in the White Balance setting menu
- Click the button to adjust the color tone of the live images.

**NOTE!** In this mode, the value of white balance will not change as the scene or the light source varies. Therefore, users might have to re-adjust the white balance by clicking the button again when needed.

#### **Smart Touch Mode**

With Smart Touch function, you can select an area in the camera scene as the reference point for white balance. Please ensure that the background color of the selected area is white. Smart Touch function is suitable for environments with unchanged brightness level.

#### **Manual Mode**

In this mode, you can manually adjust the White Balance value. Input a number between 0 to 249 for "Rgain/Bgain" to adjust the red/blue illuminant on the Live Video Pane. The following describes several situations that might occur during the White Balance manual adjustment.

The video image turns reddish (as the left picture below).
The higher the Rgain value, the redder the image will be. To solve the problem, reduce the Rgain value, and the video image will turn less reddish.

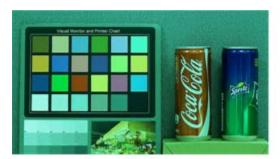


Reddish Image



Corrected White Balance

The video image turns greenish (as the left picture below).
The lower the Rgain value, the greener the image will be. To solve the problem, Increase the Rgain value, and the video image will turn less greenish.



Greenish Image



Corrected White Balance

The video image turns bluish (as the left picture below).
The higher the Bgain value, the bluer the image will be. To solve the problem, reduce the Bgain value, and the video image will turn less bluish.



Bluish Image



Corrected White Balance

The video image turns yellowish (as the left picture below).
The lower the Bgain value, the yellower the image will be. To solve the problem, Increase the Bgain value, and the video image will turn less yellowish.







Corrected White Balance

The following image displays the general color shifts of the scene when different Rgain/Bgain combinations are applied.



## **Picture Adjustment**

To edit the picture adjustment settings, select **Camera > Picture Adjustment**.

#### Brightness

The brightness level of the images is adjustable from -12 to +13. The default value is 0.

#### Sharpness

The sharpness level of the images is adjustable from +0 to +15. The edge of the objects is enhanced as the sharpness level increases. The default value is +4.

#### Contrast

The contrast level of the images is adjustable from -6 to +19. The default value is 0.

#### Saturation

The saturation level of the images is adjustable from -6 to +19. The default value is 0.

#### Hue

The hue level of the images is adjustable from -12 to +13. The default value is 0.

## **Color Style**

To edit the color style settings, select **Camera >Color Style**.

Color style can automatically adjust the brightness, allowing users to select the best color style mode based on the operating environment.

#### Normal

The default setting is normal mode.

#### Dark Detail Brighter

This mode increases brightness on dark areas of the image.

#### ■ Highlight Detail Brighter

This mode increases brightness on general-illuminated areas of the image.

## **IR Function**

To edit the IR function settings, select **Camera > IR Function**.

## **Day/Night Function**

This item is for users to define the action of the IR cut filter and IR LED lights. Refer to the descriptions of each option below to select a suitable mode.

#### Auto

With this mode, the camera will decide when to remove the IR cut filter. Please refer to Day/Night Threshold, p. 103 for further details.

#### Night

Use this mode when the environment light level is low. The IR cut filter will be removed to allow the camera to deliver clear images in black and white.

#### Day

Select this mode to turn on the IR cut filter. The IR cut filter can filter out the IR light and allows the camera to deliver high quality images in color.

#### Light Sensor(Default)

In this mode, for cameras with built-in IR LED modules, the light sensor will decide the occasion to turn the IR LED lights on/off. For cameras with non-IR modules, the light sensor will decide the occasion to take the IR cut filter on/off.

- Light On (Built-in IR LED Modules Only)
  In this mode, IR LED lights will always be on.
- Light Off (Built-in IR LED Modules Only)
  In this mode, IR LED lights will always be off.

## **Day/Night Threshold**

This item is for users to set when the camera should switch from day mode to night mode or vice versa. The camera will sense the surrounding brightness, and the threshold value stands for the level of the light. Once the camera detects the light level reaches the set threshold, the camera will automatically switch to Day/Night Mode. The range of the level is from 0 to 10, (darker = 0; brighter = 10).

■ Night Mode to Day Mode 🌙 🔾

The lower the value, the earlier the camera switches to Day mode. The default value is 7.

■ Day Mode to Night Mode

The higher the value, the earlier the camera switches to Night mode. The default value is 3.

**NOTE!** Equipped with different CMOS sensors, the time the camera switches to Day/Night mode may also vary from models to models even if the threshold is set to the same value.

## **IR Light Compensation**

With the IR Light Compensation function, the camera can prevent the center object close to the camera from being too bright when IR LED lights are turned on.

**NOTE!** IR Light Compensation function is **NOT** available when **Auto Exposure Window Setting** function is enabled.

### Illumination

To edit the illumination settings, select **Camera > Illumination**.

#### Mode

Select the illumination mode Synchronize, Manual On, or Manual Off to control the IR LED light.

- Synchronize
  - With this mode, the camera will decide when to activate the IR LED light.
- Manual On
  - Use this option to manually activate the IR LED light.
- Manual Off
  - Use this option to manually switch off the IR LED light

## **Light Intensity**

The Intensity of the IR LED light is adjustable from 0 to 31 (this is the default).

## **Noise Reduction**

To edit the noise reduction settings, select **Camera > Noise Reduction**.

The camera provides multiple **Noise Reduction** options for delivering optimized image quality especially in extra low-light conditions.

#### 3DNR

3DNR (3D Noise Reduction) function delivers optimized image quality especially in extra low-light conditions.

Different levels of 3DNR are provided, including 3DNR Low, 3DNR Mid and 3DNR High. Higher level of 3DNR generates relatively enhanced noise reduction.

#### 2DNR

2DNR (2D Noise Reduction) function delivers clear images without motion blurs in extra low-light conditions.

Select **on** to turn on 2DNR function; otherwise, select **off** to turn off 2DNR function.

### ColorNR

In a dark or insufficient light environment and the camera is under color mode, ColorNR (Color Noise Reduction) can eliminate color noise.

Three levels of ColorNR, including Color Low, Color Mid and Color High, are provided. The higher level of ColorNR generates relatively enhanced noise reduction.

## **HDR Type**

To edit the HDR type settings, select **Camera > HDR Type**.

#### **Shutter Ratio**

Shutter ratio refers to the ratio between the longest exposure and the shortest exposure.

#### Auto

Auto mode automatically modifies the shutter ratio to solve the problem of changing light in the environment. It is recommended to select this mode when illumination changes dynamically.

#### Fixed

Uses a fixed shutter speed.

## **Low-Light Performance**

Image noise becomes visible when illumination is poor and gain value is high. With this function, you can select the best mode based on the operating environment to minimize image noise.

#### Normal

Select this mode when illumination is not low and you want to benefit from HDR.

#### Linear

Linear mode minimizes image noise in low-light conditions. Select this mode if you want to reduce image noise in environments with poor illumination.

### **Gamma HDR**

To edit the Gamma HDR settings, select **Camera > Gamma HDR**.

Gamma HDR function solves high contrast or changing light issues. Different level options for Gamma HDR are *Low*, *Mid*, *Hi*, and *Auto*. Select the suitable Gamma HDR mode based on the brightness of the scene. Note that image noise may appear when activating this function.

#### NOTE!

Auto mode is **not available** under these conditions:

- TV system has been set to Linear mode
- TV system has been set to HDR mode and the Shutter ratio under HDR Type is set as Fixed

## **Digital Zoom**

To edit the digital zoom settings, select **Camera > Digital Zoom**.

Select **On** to enable digital zoom, select **Off** to disable the function.

### **Profile**

To edit the camera profile settings, select **Camera > Profile**.

Camera Profile allows users to setup the desired image parameters for specific environments with different time schedules. You can setup at most 10 sets of camera parameter configuration under the Camera tab. To enable this function, users must setup the schedules in advance. Refer to section Schedule for further details of schedule setup. Then, follow the steps below to setup a camera profile.

## **Camera Profile Setup**

- 1. In the "Camera" tab, setup the camera parameters, such as White Balance, Picture Adjustment, etc., excluding TV System.
- 2. Click on Profile and its setting menu will be displayed. Select a number from the Num drop-down menu.
- 3. Input a name for the profile in the Name field.
- 4. Click on below the Name field. The camera configuration is saved and applied to the profile. Now a camera profile is created and saved.
- 5. Select a profile from the Num drop-down menu.

- 6. Tick the By schedule box. Check the desired schedule(s) from the Schedule drop-down menu. Multiple schedules can be applied to one profile.
- 7. Click on below **By schedule**.
- 8. Follow the steps above to set the rest of the profiles.

Now, the camera will automatically switch profiles according to the schedule. Alternatively, manually select a number from the Num drop-down menu. Then, click on \_\_\_\_\_, the camera will load and apply the setting of the profile.

**NOTE!** If users wish to set the camera parameters to factory default setting, select **Normal** from the Num drop-down menu. The camera will start loading the default values.

**NOTE!** Users MUST set the camera parameter of the last profile as the default setting. Thus, if there are gaps among schedules, the camera will apply the setting of the last profile.

## **TV System**

To edit the TV system settings, select **Camera > TV System**.

Select the video format that matches the present TV system from the drop-down menu. The following table shows the available video formats for different types of models. The supported video formats for each model are marked by " $\checkmark$ ".

Video Format		20MP Multisensor IR Video Analytics Camera
NTSC	60 fps	$\checkmark$
	HDR 2 Shutter	✓
PAL	50 fps	$\checkmark$
	HDR 2 Shutter	✓

# The "Logout" Tab

Click on the tab **Logout** on the top of the page, and the login window will pop up. This enables logging in with a different username.

# **Appendix A: Installing UPnP Components**

Please follow the instructions below to install UPnP components on Windows computers.

- 1. In Windows, go to **Start**, click on **Control Panel**, and then double-click on **Add or Remove Programs**.
- 2. Click on Add/Remove Windows Components in the Add or Remove Programs page.
- 3. Select **Networking Services** from the Components list in Components Wizard window of the Windows, and then click **Details**.
- 4. Select **UPnP User Interface** in the Networking Services' subcomponents list and then click on **OK**.
- 5. Click on **Next** in the Windows Components Wizard window.
- 6. Click on **Finish** to complete installation.

# Appendix B: Converting IP Addresses from Decimal to Binary

Follow the example below to convert the IP addresses to binary numbers. Use the calculator on the computer for conversion: **Start > All Programs > Accessories > Calculator**.

- Windows 7/8: Click **View** on the calculator and click **Programmer**.
- Windows 10/11: Click on the menu button ≡ and select **Programmer**.

The example below shows how to convert 192.168.2.81 to binary numbers.

1. On the left of the calculator, select **Dec**. Then enter the first decimal number of the IP address, "192". Select **Bin** and the number will be converted to binary number. Repeat the same procedure with the rest of decimal numbers. Remember to select **Dec** before entering the next decimal number. Otherwise a decimal number cannot be entered. The table below shows the binary representation of each decimal number.

#### **Decimal Numbers Binary Numbers**

192	11000000
168	10101000
2	10
81	1010001

2. Each binary number should have eight digits. If a binary number does not have eight digits, please add leading zeros until it does. The binary number of each decimal number should be as follows.

#### **Decimal Numbers Binary Numbers**

192	11000000
168	10101000
2	<b>000000</b> 10
81	<b>0</b> 1010001

Therefore, the binary representation of IP address 192.168.2.81 is **11000000.10101000.00000010.01010001**.

# **Appendix C: List of Open/Closed IP Ports**

The following tables list the ports for the TCP and UDP IP protocols on the MOBOTIX MOVE cameras.

### **TCP Protocol**

Port number	Service	Default
Port number	Service	Default
80	HTTP	open

Port number	Service	Default
443	HTTPS	open
554	RTSP	open
5555	UPnP	open

## **UDP Protocol**

Port number	Service	Default
68	DHCP	open
161	SNMP	closed
1900	UPnP	open
3702	ONVIF Probe	open
5353	Bonjour	open
6666	Device Search (Dynacolor search tool)	open
15070	audio talk (RTP from PC to IPCam)	closed
15071	audio talk (RTCP)	closed
18890	stream1 video multicast RTP port	open
18891	stream1 video multicast RTCP port	open
18900	stream2 video multicast RTP port	open
18901	stream2 video multicast RTCP port	open
18910	stream3 video multicast RTP port	open
18911	stream3 video multicast RTCP port	open
18920	stream4 video multicast RTP port	open
18921	stream4 video multicast RTCP port	open
18930	audio multicast RTP port	open
18931	audio multicast RTCP port	open
18940	meta-data multicast RTP port	open
18941	meta-data multicast RTCP port	open
19800	MxMessage system	open

7

# **Technical Support Information**

This section contains the following information:

<b>Technical Specifications</b>	 114
DORI Specifications	121

# **Technical Specifications**

#### **High-Quality DNN Edge Video Analytics**



The latest computer vision technology makes the DNN-accelerated video processing engine efficient at the edge. This integrated engine provides high accuracy, and 10 (DNN-based) video analytics functions including ALPR and human face recognition. Moreover, it allows simultaneous detection on multiple objects.

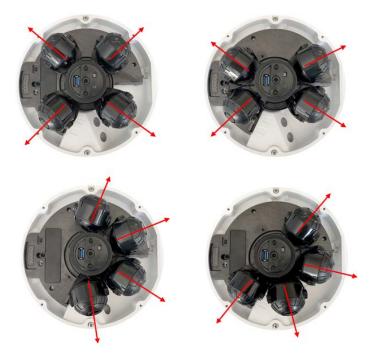
#### **MOBOTIX EverClear Nano Coating**

The new, groundbreaking MOBOTIX EverClear coating uses a special nano technology that transforms water droplets into an ultra-thin water film immediately upon impact. This ensures the highest image quality in rain and difficult environmental conditions and reduces maintenance costs due to its "self-cleaning" effect.

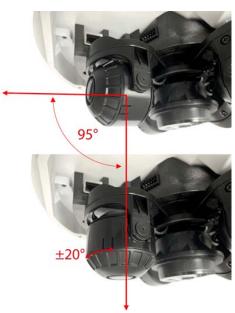


#### **Freely Positionable Image Modules**

The four sensor modules can be arranged next to each other as required and thus optimally aligned to the detection area.



Every sensor module can be tilted by up to 95 degrees. In addition, you can pivot every module by ±20 degrees.



### **Product Information**

Product Name	20MP Multisensor IR Video Analytics Camera
Order Code	Mx-VM1A-20-IR-VA

# **Hardware Design**

Processor	Ambarella CV52 (Dual-core ARM® Cortex®-A76, 1.6 GHz)
Memory	RAM: 512 MBytes FLASH: 256 MBytes
Image Sensors	4 x 5MP 1/2.8" Progressive CMOS IMX675 (SONY STARVIS 2)
Effective (Used) Pixels (per image sensor)	2608x1964 (5MP)
Pixel Size	2.0 μm

### Lens

Minimum Illumination	Color: 0.02 Lux B/W: 0.001 Lux F1.6, AGC=on, 30 IRE, 1/1 s
Lens Characteristics (per image sensor)	Motorized Lens: Zoom, Focus Focal Length: 2.8 to 8 mm  Aperture: F1.6  Horizontal Field of View: 111.5° (Wide), 53.7° (Tele)  Vertical Field of View: 79° (Wide), 40.2° (Tele)
Multisensor Bubble Coating	Superhydrophilic MOBOTIX EverClear nano coating transforms water droplets into an ultra-thin water film upon impact. The coating ensures best image quality in rain and difficult external conditions and it reduces reflections and noise in low-light scenarios. EverClear is dirtrepellent and increases the stability as well as the scratch-resistance of the multisensor bubble, further reducing maintenance efforts. Coating endurance up to 3 years depending on environmental conditions and cleaning treatment.

#### Camera

Day/Night	Automatically switchable IR-cut filter
Shutter Speed (Auto)	1 to 1/10000 s
Shutter Speed (Manual)	WDR: 1 to 1/67500 s
	Linear: 1 to 1/67500 s

Shutter Priority Mode	Up to 1/45 s
Frame Rate (maximum)	WDR on/off: H.265/H.264: 5MP@30 fps MJPEG: 1080p@30 fps
Auto Gain	Min. gain: 3 dB, max. gain: 48 dB, step size: 3
WDR	Up to 130 dB
Zoom	Optical: 3x, Digital: 10x
Image Settings	Color, Brightness, Sharpness, Contrast, White Balance, Exposure Control, 2DNR, 3DNR, NR by Motion, Masking, Text Overlay
Image Rotation	90°, 180°, 270°
Camera Module Adjustment (per image sensor)	Pan/tilt/rotate/twist

# **Video Codec**

Compression/Encoding	H.265/H.264/MJPEG
Streaming	Up to 9 individually configurable streams (4 streams, 4 sub streams, 1 Quad stream) in H.264/H.265/MJPEG; configurable resolution, frame rate, bandwidth LBR/VBR/CBR in H.265/H.264

### **Audio Codec**

Compression/Encoding	G.711/G.726/AAC/LPCM			
Streaming	Bi-directional			
Audio Input	Integrated microphone and speaker  Line In:  Max. 2.28 V <sub>pp</sub> for line signal  Input impedance: 33 kΩ			
Audio Output	<ul> <li>Line Out</li> <li>Output resistance: 220 Ω</li> <li>Output voltage: 1 V<sub>rms</sub></li> </ul>			

# **Cyber Security Features**

Password Protection	Yes (including "forced" password change during initial setup)
IP address filtering	Yes (to restrict unauthorized access based on IP addresses)
IEEE 802.1X network access control	Yes (for advanced network security and authentication)
Digest authentication	Yes (for secure user authentication)
FIPS 140-2 Level 2	Yes (Infineon OPTIGA™ TPM SLB 9670 TPM 2.0, NIST/CMVP Certified Trusted Platform Module: Certificate #3492) Security Level Exceptions:  ■ Physical Security: Level 3
	■ EMI/EMC: Level 3
Secure Boot	Yes (support of fixed IP setting and automatic DHCP IP configuration according to individual MAC address)
True random number generator	Yes (via TPM chipset)
AES encryption for password protection	Yes (to ensure strong encryption for password storage)
HTTPS/SSL (using TLS)	Yes (TLS 1.2 default, TLS 1.0/1.1 optional selectable)
User and Group Management	Yes (for fine-grained access control)
VPN	Yes (to establish secure network connections)
Digitally signed firmware	Yes (to prevent firmware file tampering)
RSA encryption	Yes (to support stronger ciphers; supported: RSA (2048 bits), AES-128, AES-256, SHA-256, SHA-384)

### Network

Interface	10/100/1000 Mbps Ethernet
Supported Protocols	ARP, PPPoE, IPv4/v6, ICMP, IGMP, QoS, TCP, UDP, DHCP, UPnP, SNMP, SMTP, RTP, RTSP, HTTP, HTTPS, FTP, NTP, DDNS, SMBv2, VPN

ONVIF conformance	Supports profiles S/G/T/M
Supported Browsers	All current browsers are supported.

### **System Integration**

System Integration						
Base Video Analytics	<ul><li>Motion detection</li><li>Audio detection</li></ul>					
Enhanced DNN-Based Video Analytics	<ul> <li>Abandoned objects</li> <li>Intrusion (object classification/filtering for people, vehicles, etc.)</li> <li>Sabotage</li> <li>Wrong direction</li> <li>Loitering (object classification/filtering for people, vehicles, etc.)</li> <li>Object counting (object classification/filtering for people, vehicles, etc.)</li> <li>Object removal</li> <li>Stopped vehicle (object classification/filtering)</li> <li>analytics function can be activated for every image sensor</li> </ul>					
Enhanced DNN-Based Video Analytics	<ul> <li>Face Recognition (incl. gender &amp; age estimation)</li> <li>Number Plate Recognition – supported countries:         Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Israel, Italy, Japan, Kazakhstan, Kyrgyzstan, Latvia, Lithuania, Luxembourg, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Taiwan, Turkey, Ukraine, United Kingdom, Uzbekistan, Vietnam     </li> </ul>					
Event Triggers	<ul> <li>External input</li> <li>Analytics</li> <li>Network failure detection</li> <li>Periodical event</li> <li>Manual trigger</li> </ul>					

	MxMessageSystem messages
Event Actions	External output activation
	■ Video and audio recording to edge storage
	■ File upload: FTP, network share and email
	■ Notification: HTTP, FTP, email
	MxMessageSystem messages

### General

Housing Materials	Metal and plastic			
Housing Color	RAL 9003			
Power Requirements	IEEE802.3bt, Type 3, class 6, max 51 Watt AC24V, max 53.1 Watt, max 74.8 VA DC24V, max 27.55 Watt			
Connectors	<ul> <li>RJ45 (Ethernet)</li> <li>USB Type A</li> <li>2 x Alarm in, 2x Alarm out, Audio in, Audio out terminal block</li> <li>DC24V/AC24V terminal block</li> <li>Line In/Out</li> </ul>			
IR Illumination	850 nm; up to 30 m/98 ft distance depending on reflection of scenery			
Video Storage	microSD SDHC/SDXC card support up to 1 TB (2 slots),  M.2 SATA3 SSD card support up to 8 TB ( <b>NO SCSI support!</b> ),  support for recording to NAS, MOBOTIX HUB, MOBOTIX MOVE NVR,  MOBOTIX CLOUD			
Remotely Upgradable Firmware	Yes			
Environmental Protection Class	IP66/IK10			
Operating Temperature	-40 to 60 °C/-40 to 140 °F with integrated heater ON			
Relative Humidity	90 % non-condensing			
Storage Conditions	–20 to 70 °C/–4 to 158 °F			
Approvals	EMC: CE, FCC, BIS			

	Safety: LVD		
	IT Security: FIPS 140-2-compliant (using certified TPM chipset)		
	Environmental: IP66, IK10, NEMA-4x-compliant		
MTBF	95,000 hours		
Warranty	5 years; mechanically wearable parts (motor, gears, belts, etc.) excluded		
Dimensions	ø 255 x 105 mm		
Weight	2400 g		

**NOTE!** Observe the <u>MOBOTIX MOVE Installation Hints</u> document to ensure optimum performance of the camera features.

### **Alarm Input/Output Current and Voltage**

Alarm In	Alarm Out
$5$ V with 10 $k\Omega$ pull up, 50 mA	400 V DC/AC, 120 mA

# **DORI Specifications**

In the video surveillance context, "DORI" stands for Detection, Observation, Recognition and Identification and is based on IEC EN62676-4: 2015. These levels define the minimum pixels that a face of a person must have to provide proper identification, for example.

- **Detection:** Up to this distance, you can reliably determine if a person or vehicle is present.
- **Observation:** Up to this distance, you can see characteristic details of an individual, such as distinctive clothing.
- **Recognition:** Up to this distance, you can determine with a high degree of certainty whether an individual is the same as someone that has been seen before.
- **Identification:** Up to this distance, you can determine the identity of an individual beyond reasonable doubt.

DORI Level	Detection		Observation		Recognition		Identification	
Camera	Wide	Tele	Wide	Tele	Wide	Tele	Wide	Tele
Mx-VM1A-20-	53 m/	109 m/	21 m/	43 m/	11 m/	22 m/	5 m/	11 m/
IR-VA	174 ft	358 ft	69 ft	141 ft	36 ft	72 ft	16 ft	36 ft

