



Pan Pacific Orchard

Singapore

Discreet protection in a breathtaking ambience

Best security at the Pan Pacific Orchard Hotel, Singapore

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Langmeil / Singapur, March 2024 – The Pan Pacific Orchard is one of Singapore's outstanding luxury hotels, located directly on the legendary Orchard Road shopping street. The hotel is operated by the Singapore-based Pan Pacific Hotels Group, a global hotel company with around 50 hotels and resorts in more than 30 cities in the Asia-Pacific region, North America and Europe.

Focus on inconspicuousness and robustness

At the Pan Pacific Orchard in Singapore, the focus is uncompromisingly on the well-being and relaxation of the guests. Highly reliable cameras from MOBOTIX are used for their protection and for the security of the staff and the hotel complex. The corresponding surveillance technology therefore had to blend unobtrusively into the overall picture and also be durable, robust and cyber-secure. The humid, tropical and maritime climate in Singapore poses an additional challenge for the outdoor cameras. For SPIRALTECH PTE LTD from Singapore, which was commissioned to plan and implement the video security system, it was clear that a MOBOTIX solution was best suited to the high demands of the Pan Pacific Hotels Group. Founded in 2001, the company specializes in end-to-end IP video solutions that include facial recognition, video analytics and artificial intelligence.

Working discreetly and covertly

A total of 305 MOBOTIX IOT and MOVE cameras were used in the hotel complex. The hemispheric Q26 and c26 cameras provide a discreet 360° panoramic view and can cover an entire room as a single camera. The concealed S26 is ideal for mounting behind a wall so that only the small sensor module is visible. Where the video technology is visible, cameras and brackets have been painted in the color of the surroundings to match the architect's architectural design by MOBOTIX partner SPIRALTECH. The customized solutions blend seamlessly and unobtrusively into the ambience of the hotel. The challenging project required two years of planning, from the first electronic drawing to the measurement and installation of the high-end cameras.

High individuality for high demands

The luxury hotel benefited from the MOBOTIX solution from a single source. From planning, video technology and storage through to the VMS MxManagementCenter, SPIRALTECH proved to be a reliable partner that implemented a tailor-made MOBOTIX solution. Even extensive adjustments, such as the color matching of the cameras, were implemented smoothly and to the complete satisfaction of the customer. The use of MOBOTIX technology in other hotels in the group is already being planned.

You can read the entire success story [here](#).